

Alan Bloom

Alan attends for his Initial Work Search Interview. Alan is 19; he is healthy and lives with his parents. He has worked in a contact centre for the past 12 months since leaving school and has really enjoyed the experience. He was unfortunately made redundant when the contract he was working on went abroad. Alan is desperate to get back to work as quickly as possible

The following information is also gathered by the Work Coach:

- Alan has 10 GCSEs, 8 of which are A-C he also has AS levels in Geography, Politics and French and A level grade B in Politics and C in Geography.
- He is a confident user of Microsoft products and the internet he has internet access at home
- He would like to return to contact centre work, preferably inbound calls but has had experience of outbound.
- He does not have a car but does have a driving licence.
- He has a CV which he has recently updated.

Alan is confident looking for work and feels that he should be able to get back to work quickly

He would like to think that he could do something to further his education as he had intended to go to university after completing his A2s but missed out on the grades he needed to do a degree in Politics

Where Alan lives the public transport is good and he has access to his mother's car if he had to go for interview but couldn't use it to commute to work

On questioning Alan seems to have a good grasp of the stages of getting a job and appears to have conducted active and effective jobsearch prior to his appointment.