

David Hewitt

David attends this Initial Work Search Interview. David is 28, single and lives with his parents. He has chronic asthma which prevents him working in dusty environments, but no other personal circumstances that need to be taken into account. At this first interview the Work Coach establishes that he:

- Has 5 GCSEs including English and Maths at Grade C
- Is not IT literate and has no experience with computers or internet access at home
- Has 1 year voluntary work experience as a sales assistant in a charity shop (3 years ago)
- Would like to work in a clothes or music shop
- Uses public transport. The bus service is limited due to his rural location.
- Has brought in a CV

The Work Coach explores how David feels about not working and what he thinks is stopping him getting a job. David felt that when he left school the jobs market was very tough and he missed out. Now he feels that no one will give him a chance to prove himself. David is convinced that there is “nothing out there for me.” He feels that he will struggle to get a job.

David can access the internet at the library in the town but is not confident in doing this so has not done it before. David is unsure how to go about looking for jobs as a sales assistant. Universal Jobmatch is discussed and David would like to use the Jobcentre to get help to set up a Universal Jobmatch (UJ) account.

David’s CV needs updating and could also do with a change in format to help show his skills rather than lack of experience.

There is a Work Club in David’s village which he thinks won’t be of much help to him.