



North East Procurement Organisation
Guildhall
Quayside
Newcastle upon Tyne
NE1 3AF
Telephone: 0191 433 5949
Email: governance@nepo.org

Mrs Franklin
(sent by email)

21th January 2020

Dear Mrs Franklin,

Re: Freedom of Information request – NEPO 211 Civil Engineering and Infrastructure Works

Thank you for your Freedom of Information request received 22nd December 2019. A response has been formulated using a table as found below based on information as held by NEPO.

Please be aware that this solution did not commence until 1st April 2016 therefore information requested that pre-dates this cannot be provided.

No.	Question	Response
1	The total amount of Public Sector spend including commission which was invoiced for each of the financial years or part year for each lot?	The information requested is currently in the public domain and is realistically accessible to a member of the general public. For clarity, the information is available on the following websites: www.nepo.org www.gov.uk/contracts-finder Within Contracting Authorities own transparency data. The above sources should allow you to collate all the information you have requested into a format of your preference.

2	How many supplier invoiced for each of the financial years or part year across each lot?	5 suppliers.
3	What was the total amount of commission paid to NEPO for each of the financial years or part year?	NEPO operates a Framework Agreement Management Rebate arrangement whereby Contractors partied to this solution are required to repay to NEPO rebate at one percent based on the overall contract sum in respect of all orders placed by NEPO or any Contracting Authority under the Framework Contract and subsequent Call-Off Contracts.
4	What financial analysis, assessment and ongoing monitoring have NEPO undertaken during the contract period?	<p>NEPO undertakes ongoing monitoring of Contractors via various means including contract management, credit check facilities and market intelligence.</p> <p>A financial assessment was a mandatory required at the point of tender.</p>
5	Did NEPO discuss specific financial concerns with Carillion? If so when and what concerns were raised?	NEPO do not hold information regarding this question.
6	What specific actions did NEPO take prior to the collapse of Carillion to protect taxpayers funds?	<p>NEPO do not hold information regarding this question.</p> <p>NEPO have subsequently strengthened contract management processes in meeting our responsibilities including actions to support our offerings. All Contractors partied to this</p>

		solution have a Contract Management Plan.
7	What was the minimum, maximum and average number of creditor days from the suppliers on the framework to their direct tier 2 supply chain for each of the financial years or part year?	NEPO do not hold information regarding this question.
8	What are the total savings achieved for each of the financial years or part year across each lot?	NEPO have not captured savings for this solution.
9	What service quality assessment has been undertaken for each supplier for each of the financial years or part year?	September 2018 – to date All suppliers partied to this solution have a Contract Management Plan in place. This Contract Management Plan includes the following key areas: <ul style="list-style-type: none"> • Contract Management; • Corporate Contract Requirements; • Contract Management Reviews;
10	What are the specific service quality measurement KPI's?	KPI's are determined at the point of mini competition/direct award at the discretion of Contracting Authorities.
11	What service quality trends have been observed for each supplier for each of the financial years or part year? Please provide the aggregate trend by supplier over the contract term.	NEPO do not hold information regarding this question.

RIGHT TO REVIEW

You may apply to the Associate Director, Guildhall, Quayside, Newcastle upon Tyne, NE13AF, for an internal review of the decision. This will be a fresh

consideration of your request by a more senior officer. If you wish to request a review must do this in writing within 40 days of receipt of this letter.

Following the internal review if you are still unhappy you have a right of appeal to the Information Commissioner as specified below.

You may apply under Section 50 of the Act to the Information Commissioner at the address given below

Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

For a decision whether, in any specified respect, a request for information made by you to the Department/office has been dealt with in accordance with the requirements of Part 1 of the Act.

The Information Commissioner shall consider the matter fully and make a fresh decision.

Yours Sincerely

North East Procurement Organisation Governance Team.