Reference: RFI 1604001

Request:

Can you please provide the following information for your Children's Social Care Case Management IT system:

System's name and suppliers name?

Northgate CCM (Children's Case Management) and Northgate Swift

• How much is the support and maintanance?

The CCM system is a joint database shared with Adult Social Care so costs are split between Childrens Services, Adults Services and ICT.

£39,796.76
£41,822.40
£53,766.48

The total Invoice for S&M including Business Object Universes is £122,346.72

· How much was your total spend on the application for the last year?

We also buy Business Objects licences so the total spend is £135,385.48

· When is the system due for renewal?

The current contract expires in April 2017. We are currently in a procurement process, tender is now closed and marking in progress

• Who in your Local Authority has ownership for this system?

Jan Hawley, Information Systems Manager

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