

Request:

Can you please provide the following information for your Children's Social Care Case Management IT system:

- System's name and suppliers name?

Northgate CCM (Children's Case Management) and Northgate Swift

- How much is the support and maintenance?

The CCM system is a joint database shared with Adult Social Care so costs are split between Children's Services, Adults Services and ICT.

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|--------------|------------|
| Adults Total | £39,796.76 |
| CYPL Total | £41,822.40 |
| ICT Total | £53,766.48 |

The total Invoice for S&M including Business Object Universes is £122,346.72

- How much was your total spend on the application for the last year ?

We also buy Business Objects licences so the total spend is £135,385.48

- When is the system due for renewal?

The current contract expires in April 2017. We are currently in a procurement process, tender is now closed and marking in progress

- Who in your Local Authority has ownership for this system?

Jan Hawley, Information Systems Manager