

Ms Ivy Dickins  
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Contact: Dawn Wilson  
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Website: [www.doncaster.gov.uk](http://www.doncaster.gov.uk)  
Date: 16 September 2016

Dear Ms Dickins,

Thank you for your Freedom of Information request dated 30 August 2016 for information about children's supervised contact. Please find below our response on behalf of Doncaster Children's Services Trust to the questions you have raised.

### Questions

1. What contact service does your authority offer?

### Response

An In-house specialist contact service. Social workers also supervise contact.

2. Is the service in-house?

### Response

Yes

3. What locations are the contacts in? What facilities do they have? What times are contacts offered?

### Response

Specialist contact centre with large play rooms and a range of games and toys. Contact may also take place in children's centres or in the community.

4. What is the current contact offer? What types of contact are offered?

### Response

Contact is offered to all children according to their care plan.

5. How is the contact service managing budget- are the contacts chargeable, if so who for and how much are the charges? Is there any other way the service recoups funds from contact?

### Response

Contacts are not re-chargeable and the service is fully funded.

6. How is the contact service staffed and what are the staffing costs?

**Response**

The service is staffed by workers employed by the service. A number of relief workers provide additional support should demand for the service increase at certain times.

7. Do you sell your contact service to any other authority or service? If so what are the charges for this?

**Response**

No

8. Do you outsource any of your contact service?

**Response**

No

I hope that this information is useful to you.

Doncaster Council estimate that it has cost £50.00 to respond to this request for information.

**Reviewing any decisions made:**

You can ask us to review any decisions made about your request. You do this by writing to  
Freedom of Information Officer,  
Doncaster Council,  
Civic Office,  
Waterdale  
Doncaster,  
DN1 3BU  
e-mail: [FOIAppeals@doncaster.gov.uk](mailto:FOIAppeals@doncaster.gov.uk)

You can apply to the Information Commissioner for a decision about our compliance or otherwise with the Freedom of Information legislation. Please contact the Commissioner for details on how to do this - telephone 01625 545700, address: Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Internet: <http://www.informationcommissioner.gov.uk/>

Yours sincerely,

Stephanie Grant

**Sent on behalf of**

**Dawn Wilson**

**Communications Officer**

**Learning and Opportunities: Children and Young People**