

**Request:**

Could you please provide the following details regarding your children's centre management IT System and/or children's social care IT system?

1. Who is the current supplier of this system?

Northgate.

2. When did the contract with this supplier begin, and when is it due for renewal?

A five-year contract was put in place in 2006. Since 2011, renewal has been on an annual basis.

3. Have you ever had other suppliers for this system? Which ones?

The supplier (of the same system) was previously Anite.

4. How many licenses are you currently paying for?

The licensing is not on a per-user basis.

5. How much is the total cost of the contract (including support and maintenance)?

The contract with Northgate covers both the Adults' and Children's case management system, including related reporting tools. The cost of elements relating to children's services is approximately £41,059 pa.

6. Are you able to nullify the contract for specific modules (e.g. eStart)?

Yes. (For clarity, the Council does not use Capita eStart.)