



request-424926-b8f64331@whatdotheyknow.com

Dear Bronwen Smithy,

Freedom of Information Request 550730

Thank you for your recent request received 14th August 2017. Your request was actioned under the Freedom of Information Act 2000 in which you requested the following information –

We are researching the costs to your organisation for completing chewing gum removal, we have 6 simple questions.

**If you do not hold separate analytics for gum removal alone, please report on street deep cleaning/cleansing/power washing (not sweeping).*

*1. What primary method of removal do you use for *chewing gum removal:*

- a. High pressure water lancing*
- b. Chemicals/solvents*
- c. High pressure steam*
- d. Other (please state)*

2. If you use high pressure lancing, have you suffered any damage to mortar, paving substrate or paving stones themselves during cleaning?

*3. What was the cost of *chewing gum removal (whether carried out in house or contracted out) in:*

- a. 2015?*
- b. 2016?*

*4. Do you contract out your *chewing gum removal services or is it completed all in house?*

5. If outsourced, what is the renewal date of the cleaning contract?

6. Please supply the name and contact details for the department responsible for managing this contract.

Response:

Liverpool City Council confirms that it holds information relevant to the terms of your request, our response being set out below –

*If you do not hold separate analytics for gum removal alone, please report on street deep cleaning/cleansing/power washing (not sweeping).

1. Freeze Power Washing
2. N/A
- 3: This is included in our Street Cleansing Yearly Budget
4. Yes within our specific streetcleansing services
5. 2025
6. Liverpool Streetscene Services Limited(LSSL)

This concludes our response.

S17 Notice

The City Council will consider appeals, referrals or complaints in respect of your Freedom of Information Act 2000 and you must submit these in writing to Informationrequests@liverpool.gov.uk within 28 days of receiving your response.

The matter will be dealt with by an officer who was not previously involved with the response and we will look to provide a response within 40 days.

If you remain dissatisfied you may also apply to the Information Commissioner for a decision about whether the request for information has been dealt with in accordance with the Freedom of Information Act 2000.

The Information Commissioner's website is www.ico.gov.uk and the postal address and telephone numbers are:-

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK95AF. Fax number 01625 524 510, DX 20819, Telephone 01625 545745. Email – mail@ico.gsi.gov.uk (they advise that their email is not secure)

I trust this information satisfies your enquiry.

Yours sincerely

Angela Lewis

Information Team

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