

Mr John Booth

16 October 2019

Dear Mr Booth,

Response to Request for Information – 713770

Chewing Gum Removal and Pavement Steam Cleansing

*If you do not hold separate analytics for gum removal alone, please report on street deep cleaning/cleansing/power washing (not sweeping).

1. What primary method of removal do you use for *chewing gum removal:
 - a. [High pressure water lancing](#)
 - b. Chemicals/solvents
 - c. High pressure steam
 - d. Other (please state)
2. What was the cost of *chewing gum removal (whether carried out in house or contracted out) in:
 - a. 2017?
 - b. 2018?
 - c. 2019?

[In response to question 2, Section 1 of the Freedom of Information Act 2000 places two duties on public authorities. Unless exemptions apply, the first duty at:](#)

- [Section 1\(1\) \(a\) is to confirm or deny whether the information specified in a request is held.](#)
- [The second duty at Section 1\(1\)\(b\) is to disclose information that has been confirmed as being held.](#)

[In respect of question 2, it has been established after careful consideration that the Council does not hold the above information as we do not analyse our spend in the format requested. This is because we do not record the cost of removing gum as a separate item, as it is inclusive of the street cleaning operations.](#)

[Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1\(1\) \(a\) of the Act, that states:](#)

City of Wolverhampton Council
Civic Centre, St. Peter's Square,
Wolverhampton,
WV1 1SH

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"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

3. Do you contract out your *chewing gum removal services or is us completed all in house?
[Both](#)
4. If outsourced, what is the renewal date of the cleaning contract?
[Quote when required.](#)
5. Please supply the name and contact details for the department responsible for managing this contract.
[Environmental Services contact through Customer Services 01902 551155](#)

Please quote the reference number 713770 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Governance Team
Governance
City of Wolverhampton Council
Civic Centre
St. Peter's Square
Wolverhampton WV1 1SH
Email: foi@wolverhampton.gov.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

I will now close your request as of this date.

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WV1 1SH

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Yours sincerely

Rita Rich

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