

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: IR2019/41114

6th December 2019

Dear S Ali,

Thank you for your Freedom of Information (Fol) internal review request received on 12th November. You asked:

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'CHDA Contract'.

It is long overdue and all information has not been provided. Outside auto-acknowledgement there has been no further input. This is unsatisfactory but normal for CHDA (having worked for them), it appears there is some administrative incompetence or adherence to rules of delay and non-response. Please resolve or I will forward have no choice but to take the complaint further.

DWP Response:

In response to your request, DWP can confirm that the handling of your original request and response has now been appropriately reviewed by someone unconnected with the handling of your original request.

As a result of this review

DWP is satisfied that original requests and responses dated 8th September, 9th October, 21st October and 12th November were handled properly and that the outcome of your requests were correct.

Under section 14(2) of the Freedom of Information Act (FOIA), public authorities are not obliged to comply with a repeat request.

Where a public authority (in this case the DWP) has previously responded to a request for information which was made by any person, it is not obliged to comply with a subsequent identical or substantially similar request from that person unless a reasonable interval has elapsed between compliance with the previous request and the making of the current request.

In this case, the Department has already responded to a similar request from you and under section 14(2) of the Act will not be responding afresh.

You have now exhausted our internal complaints procedure. If you are not content with the outcome you may apply directly to the Information Commissioner's Office for a decision.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745