

**Plymouth Hospitals NHS Trust**

**Freedom of Information Act 2000 – Response**

Our ref: 16FOI027 linked to 16FOI026  
Your ref: Email received 14/01/2016

[request-310641-95ede0b8@whatdotheyknow.com](mailto:request-310641-95ede0b8@whatdotheyknow.com)

Dear Ruth Atkinson

<b>File Reference:</b>	16FOI027
<b>Date request received:</b>	14/01/2016
<b>Disclosure due date:</b>	11/02/2016
<b>Disclosure date:</b>	15/03/2016

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I refer to your email received 14/01/2016 in which you requested information under the terms of the Freedom of Information Act 2000. Plymouth Hospitals NHS Trust is confirming in accordance with section 1 (a) of the Act that it holds the information requested and is supplying it in accordance with section 1(b).

**For organisational context:** Plymouth Hospitals NHS Trust is the largest teaching hospital trust in the South West. We employ over 6,000 staff working in 350 different roles within the Trust. We offer a full range of general hospital services to around 450,000 people in Plymouth, North and East Cornwall and South and West Devon. These include emergency and trauma services, maternity services, paediatrics and a full range of diagnostic, medical and surgical sub-specialties.

We work within a network of other hospitals to offer a range of specialist services to a population of between 700,000 and two million depending on the type of care needed.

“Contact us” details are available on the website [here](#)

**You asked**

**I would like to know about charges made in accordance with the Immigration Act 2014 within your trust during the period from the 1st of January 2015 until the 1st of January 2016.**

1. **The amount invoiced for overseas visitors' care during that period. Of this, I would like to know, if possible, the amount invoiced to a UK address.**

The amount invoiced for overseas visitors' care from 01/01/15 until 01/01/16 was £94,756.

The amount invoiced to a UK address for same period = £41,970

2. **The amount of money that was recouped by the overseas visitor management team during the same period.**

The amount recouped over the same period was £90,927.

**Attachments included:** No

If I can be of any further assistance to you please do not hesitate to contact me on ☎ 01752 431058.

As part of our internal quality control review process, we have noted that we did not respond within the timeframe and for this, we apologise. If you wish to take the matter further, please refer to the satisfaction section of this reply letter. This could include a direct complaint to the Information Commissioner regarding our compliance with the section 10.-(1).

### **Satisfaction and appeal**

Would you kindly note that if you were unhappy with this response then you have the right to complain. This should be in writing to the address below or preferably by email to [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net) . We will then arrange for an independent appeal.

Freedom of Information Manager  
Plymouth Hospitals NHS Trust  
Central Records Library  
Bush Park  
Plymouth  
PL6 7RG

☎ 01752 431058

If you remain dissatisfied with the outcome of the appeal, then you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<http://www.ico.org.uk/complaints/getting>

Tel: 01625 545 700

Fax: 01625 524 510

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Yours faithfully

S Edmunds  
Freedom of Information Manager