## **Comments made during the Maidstone Day Service Consultation**

- "It's got me out of a rut- I don't want to go back to Boughton Mount. I like all the activities
  - I am doing now." Service User
- "An excellent service at Boughton Mount, it's safe, out of the way and is good in many ways" – Carer
- "With adequate staffing the new style service could be a lot better and much more stimulating and interesting for service users. They would still meet up with old friends but in small groups and they would be better integrated into the community" — Carer
- "It's better coming here to the Check In Café. I used to get picked up by the minibus in the town. Now I get the bus straight from home by myself"- Service User
- "I think it is good that the services are being brought into the 21<sup>st</sup> Century- In some ways it is good to bring services in to the community, and in some ways it is not-some trainees may feel intimidated by other people like teenagers and youths" Service User
- "Get the roof repaired & leave the clients at Boughton Mount where they are happy and safe. Too much going here and there tires them out" – Carer
- "I have since learned that my daughter may be attending Trinity, which is fine by me and my daughter."- Carer
- "I enjoy working at both Trinity and Maidstone Community Support centre because I
  am still with the people I know and am used to." Service User
- "Like anything else, a new way of working is only as good as the people who are implementing it so as long as the staff are well supported and trained and adequately resourced this is a great opportunity for learning disabled clients." – Health Professional
- "I would like to work in the new café at Trinity"- Service User
- "Not sad not going to Boughton Mount-am happy at Meadowview."- Service user
- "I am heartbroken because it is leaking down there but cooking down here (Check In Café) is best- I love coming here, it is one of my favourite things." – Service User
- The Ceramics Café is the best one. I like this more than painting pots at the centre."- Service User
- "I don't want the roof fixed because I want to stay down here. There are things we
  can do here. Meadowview is posh because me and Bill have done lots of work
  here" Service User

- "I worry about my son's safety in the community and the dedication of new staff –
  I hope that's your worry as well. On the whole my son seems happy." Carer
- "I miss Boughton Mount and would like to go back but wouldn't be upset if I stayed at Meadowview." – Service User
- "I like it at The Check In, better than Boughton Mount doing Table Talk" Service User
- "The idea of small groups and a wider range of activities is really good" Carer
- "I don't mind changes so long as I am told what is going to happen"- Service User
- "I feel sad they closed it. The rain will get in. I do like coming here (Meadowview)- I like Meadowview best- my friends are here- I want to go here, I don't want to go back" – Service user
- I like doing pottery at Boughton Mount and the ceramics Café- it's the people that I enjoy."- Service User
- I liked the centre because there is more space. Meadowview is too small. I want to make Meadowview bigger by building on top of the red room." Service User
- "I feel ok about it- not really worried about leaving Boughton Mount- I wouldn't miss going back, I like Meadowview." Service User
- "I like just me and my mum- mum is not happy about the roof caving in & water coming in. If Boughton Mount gets knocked down, I will still come here (Meadowview) all the time" – Service User
- I don't like it at the centre no more...Meadowview is better, we can do loads of things." Service User
- "it's important Service users are introduced to new environments in a managed and shaped way, using familiar staff"- Staff
- "We need a change up there. Spend all the money on new things. They should split
  everyone up in to small groups, some go to trinity and some go to Maidstone
  Community Support centre. That's the way I want it. Everyone gets to go out more."

   Service User
- "I felt uncomfortable with things last year but now feel happier."- Service User
- "I liked being at Boughton Mount- I fix things if they are broken." Service User
- I would like to work with children and babies in a nursery."- Service User
- "I feel it's a good thing, because I can go to other place and that. I like doing that." Service User