

Detailed responses received through the questionnaire for Thanet LD Day Services consultation on a new service model

Question 1

Please tell us what Like and don't like about the service provided at the Thanet Day Opportunities Service.

Comments	Like	Dislike
Meeting friends	21	
Support from Staff	6	
Everything under one roof	1	
Going out`	1	
Feeling safe	3	
Going out on trips	1	
Reliability	1	
Computer lessons	1	
Budget cuts		1
The Building	23	1
Large groups		1
Noisy crowds		1
Not many things to do		1
Changes	14	10
The activities		

Question 2

Please tell us what you like and don't like about about the services provided in the community.

Comments	Like	Dislike
The gallery	9	
Meeting friends	18	
Integrated hubs	1	
Having a laugh	1	
Meeting new people	1	
Swimming	2	
Hartsdown LC	6	4
Staff support	1	
It's all good	1	
Confusing		1
Allotments	25	6
Change		1
Missing friends		3
Safety issues		2
Lack of choice		2
Not suitable		1
Transport issues		1
St Lukes	15	6
Being out and about	11	

Question 3

Please tell us how you think the proposals for a community based service may affect you?

Comments	Number of responses
Don't like the changes	11
Worried about transport	5
Are people going to be safe	4
They are good	1
Will not see friends	3
Less choice	1
Not enough to do	2
Changes are not suitable	1
Uncertainty/confused	7
As long as there is transport all should be fine	1
They will effect me In a good way	10
They make me feel sad	6

Question 4

What worries you about the changes?

Comments	Number of responses
The change	16
It will not work	1
Making new friends	2
Less activities	7
Lack of support	5
Transport	7
Missing friends	4
No enough facilities for people with complex needs	1
May lead to closures	1
Unsuitable venues	1
No worries	15

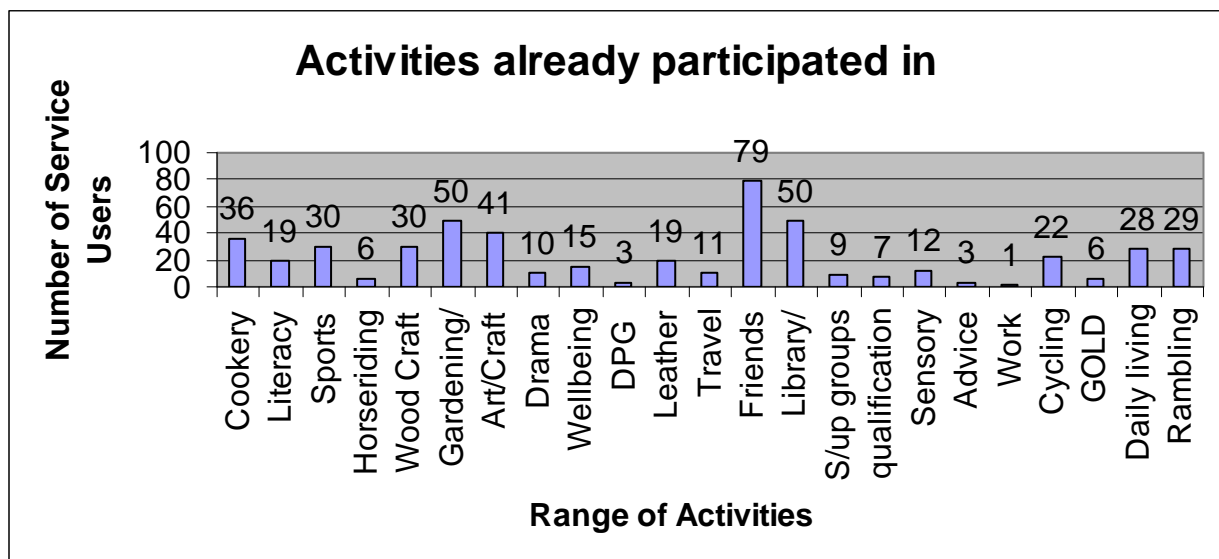
Question 5

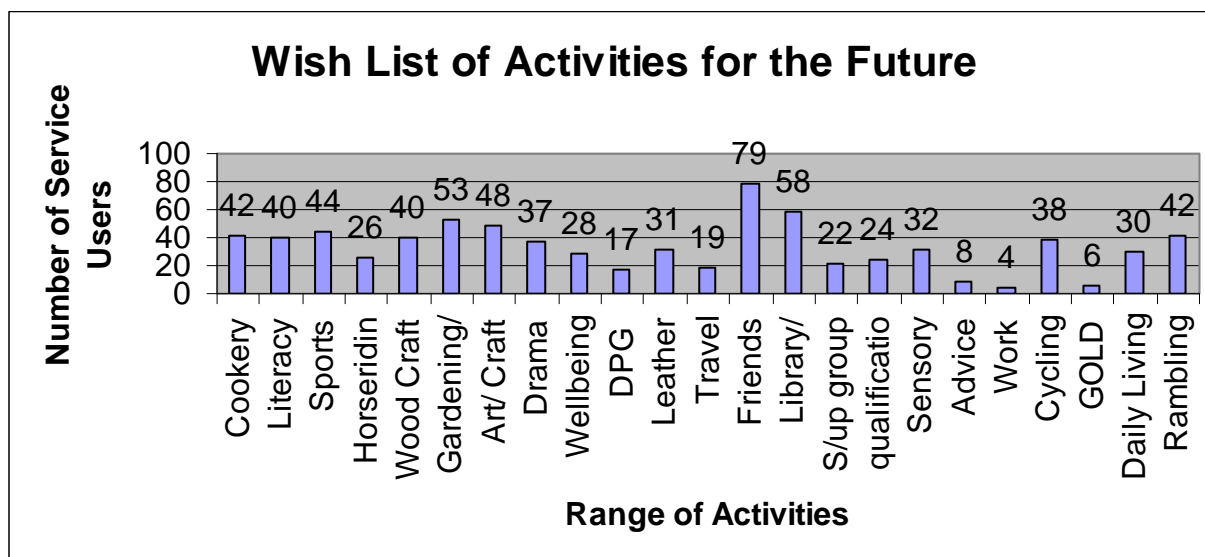
What could be done to make you feel better about the changes?

Comments	Number of responses
Provide transport	1
Stay at the day centre	8
Variety/try new places	2
More information on the changes	5
Introduce changes slowly	3
Stay with friends	1
Reassurance	50
Hub in centre of town	2
Keep the same staff	1
Different session available	3
Alternative services up and running before closing the centre	2

Question 6

Please tick the boxes you are most interested in?





Question 7

Please tell us if there is anything else you would like to do or you feel is important.
A few people identified:

Golf, cricket, football, going to Age Concern, getting a job, dancing, bowling, shopping, going on holiday.

Question 8

The new modernised service could assist people in getting ready for work.
Please tick the boxes that apply to you.

	Yes	No
Would you like to work	28	41
Would you like to do voluntary work	19	30
Would you be interested in hearing more about supported employment and work	13	37

Question 9 – Direct Payments

Direct Payments	Yes	No
I already have a direct payment	9	22
I would be interested in hearing more about direct payments	13	19

Question 10

If you would like to say anything else or make additional comments about Thanet Day Opportunities Service please write here

'I like doing all the activities I attend'

'Big mistake to close the centre'

'People will not be stimulated and meet their friends'

'There are other ways of saving money'

'I like going to Thanet DOS. I have made friends and enjoy working at the allotment'

'It is a lovely place to go'

'Thanet DOS gives me the chance to work while my son gets great support from the staff'

Overall comments seem to echo earlier concerns about the centre closing, concerns around change and changes in staff