From: Whiting Luke Sent: 09 June 2014 11:13

To: 'team@whatdotheyknow.com' **Subject:** Re: Request for assistance

Dear Whatdotheyknow,

I am sorry to bother you but I would be grateful if you could consider these links and annotations which don't seem to comply with the terms and conditions of your website.

First.

https://www.whatdotheyknow.com/request/why_would_you_determine_that_a_f#incoming-523399

I would also be grateful if you could consider the annotations here which don't relate to the request:

https://www.whatdotheyknow.com/request/caseworker_training_kedie_piper#comment-50956 www.whatdotheyknow.com/request/disclosure_log_2#comment-50951

Increasingly, the annotations added to requests made relate to a wider campaign against our office rather than the specific topic of the request. Requesters are being directed to the campaign website in the annotations here:

https://www.whatdotheyknow.com/request/has_the_phso_ever_upheld_a_compl#comment-50712

https://www.whatdotheyknow.com/request/role_of_clinical_advisors_in_par#comment-49004

https://www.whatdotheyknow.com/request/foi_48#comment-48420

https://www.whatdotheyknow.com/request/office_telephone_numbers_and_ema#comment-48261

https://www.whatdotheyknow.com/request/phos_advisers#comment-48114

https://www.whatdotheyknow.com/request/request_as_to_why_a_member_if_th#outgoing-335378

Any assistance you can offer is much appreciated.

Yours sincerely

Luke

From: Whiting Luke Sent: 07 July 2014 09:41

To: 'team@whatdotheyknow.com' **Subject:** RE: Request to moderator

Alistair,

Thank you for looking at these. Best wishes

Luke

Luke Whiting Head of Freedom of Information and Data Protection Parliamentary and Health Service Ombudsman

T: 0300 061

E: @ombudsman.org.uk

W: www.ombudsman.org.uk

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From: Alistair Sloan [mailto:: Sent: 04 July 2014 22:19

To: Whiting Luke

Subject: Re: Request to moderator

Dear Luke,

Thank you for your E-mail. I have removed a significant number of annotations and written to the users in question drawing their attention to our annotations policy.

In respect of the final URL you provided I have hidden from public view that last piece of correspondence sent by the user to you. I have written to them to advise them of this.

Kind Regards,

Alistair WhatDoTheyKnow volunteer

On Fri, Jul 4, 2014 at 9:13 AM, Whiting Luke

@ombudsman.org.uk> wrote:

Dear whatdotheyknow team,

I would be grateful if you could consider the annotations at the following links as they may not comply with 'the terms of use' for your website.

At this link, the campaign group is again advertising their website and has taken to posting comments using the name of their campaign group. In addition, many of the annotations have little to do with the request itself:

https://www.whatdotheyknow.com/request/catch_22_for_victims_of_nhs_misc#comment-51722

Similarly here:

https://www.whatdotheyknow.com/request/new_evidence#comment-51713

https://www.whatdotheyknow.com/request/public_body_right_to_challenge_t#comment-51541

https://www.whatdotheyknow.com/request/post_review_correspondence_2#comment-51534

Finally, this isn't an FOI request and we will respond to the person privately:

https://www.whatdotheyknow.com/request/clinical_advisors_qualifications#incoming-535833

Thank you in advance for considering these.

Yours sincerely

Luke Whiting

Head of Freedom of Information and Data Protection

Parliamentary and Health Service Ombudsman

T: 0300 061

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W: www.ombudsman.org.uk

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