



# HAMPSHIRE CONSTABULARY

Joint Information Management Unit  
Operational Headquarters  
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Hampshire  
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30 May 2018

**Our ref:** HC/001044/18  
**Your ref:**

Dear Mr Rouf

## FREEDOM OF INFORMATION REQUEST HC/001044/18

I write in response to the above referenced Freedom of Information request submitted on 4<sup>th</sup> May 2018, Hampshire Constabulary has now considered this request, which has been repeated below and have responded accordingly.

Name(s) of person telephone number and email address of person responsible for managing CCTV and the Data. Who is responsible for purchasing CCTV and Data Storage of CCTV.

I also seek answers to the following questions:

How many cameras do you manage today? (Approximate 100 +?) Is that growing?

How do you store and manage your video today? (Network Video Recorders? Enterprise Storage?) Has your company ever lost video, or experienced poor-quality playback of video files?

How critical is video to your company? What is the impact of not being able to access video or record video?

When was the last time you refreshed your surveillance storage hardware?

Do you have an upgrade/refresh date? If so when?

What is your budget for the refresh?

Hampshire Constabulary does not hold this information in a retrievable format. The cost of determining if the information is held, locating and retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It is estimated that it would cost more than £450 to comply with your request.

The level of detail requested is not recorded centrally but would be contained, instead, within individual records within multiple computer systems. A manual review of all records across multiple systems would therefore need to be undertaken and this would exceed the statutory cost limit in this case.

Under normal circumstances, we would suggest a way in which you might refine your request but it is highly likely that any information held in respect of refined request in this case would attract the



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	<p>application of exemptions contained within the Freedom of Information Act or potentially a neither confirm nor deny response.</p> <p>In accordance with the Freedom of Information Act 2000, if one element of a request exceeds the statutory cost limit, the whole request may be refused on grounds of cost. As such, this letter acts as a Refusal Notice in respect of your whole request. This does not, however, preclude us from supplying some information that is relevant to your request as a gesture of assistance and with this in mind we have provided some information below.</p> <p><b><u>Information Provided</u></b></p> <p>Although excess cost removes the force's obligations under the Freedom of Information Act, I have supplied some information below, relative to your request. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.</p> <p>Contracts and procurement information is published as follows:</p> <p><a href="http://www3.hants.gov.uk/procurement.htm">http://www3.hants.gov.uk/procurement.htm</a></p>
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## **COMPLAINT RIGHTS**

If you are dissatisfied with the handling procedures or the decision made by Hampshire Constabulary, you can lodge a complaint with the force to have the decision reviewed within 2 months of the date of this response. Complaints should be made in writing to the Public Access office at the address at the top of this letter.

If, after lodging a complaint with Hampshire Constabulary, you are still unhappy with the outcome, you may make an application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, via telephone on 0303 123 1113 or 01625 545745 or at the website [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely

Becky Hill  
Public Access Officer  
Joint Information Management Unit



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