



Ambulance Headquarters

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Our Ref: FOI.19.076

Jamie Richards

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10 April 2019

Dear Sir

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 13 March 2019. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

Please can you give me some information into the following on a CSV/Excel file:

- **Number of CAT/RED 1 Calls**
- **Response Times**
- **Commercial or private or public address**
- **broken down by Postcode area.**

Between 1/4/2018 - 31/3/2019

Please see attached report and note that the Trust is unable to confirm whether a postcode area relates to commercial, private or public addresses

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact audrey.turnbull@neas.nhs.uk who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Mark Cotton', with a horizontal line underneath.

Mark Cotton
Freedom of Information Lead