

Business Assurance  
Information Compliance

5<sup>th</sup> Floor  
James Clerk Maxwell Building  
57 Waterloo Road  
London  
SE1 8WA

Tel: 020 7848 7816  
Email: [info-compliance@kcl.ac.uk](mailto:info-compliance@kcl.ac.uk)



A J Dean

By email only to: [request-675542-aa35483b@whatdotheyknow.com](mailto:request-675542-aa35483b@whatdotheyknow.com)

22<sup>nd</sup> July 2020

Dear A J Dean,

**Request for information under the Freedom of Information Act 2000 ("the Act")**

Further to your recent request for information held by King's College London, I am writing to confirm that the requested information is held by the university.

**Your request**

We received your information request on 9<sup>th</sup> July 2020 and have treated it as a request for information made under section 1(1) of the Act.

You requested the following information:

*I would like to request further information about the University's catering, soft facilities management services and hard facilities management services.*

*Please can the University indicate whether each of their catering, cleaning, security, waste management, proactive and reactive estate management services are contracted out, or delivered in-house. If any of your services are contracted out, please provide the following details for each outsourced contract (in excel format):*

- ♦ *Contract name*
- ♦ *Contract start date*
- ♦ *Contract end date*
- ♦ *If there is the potential to extend the contract beyond the end date, and if so, by how many years*
- ♦ *Annual contract value*
- ♦ *Name of the current contractor*
- ♦ *The contact details of the person responsible for procuring the services*

## Our response

### Estate Management -

- Contract name **PFI Contract for New Hunts House and Franklin Wilkins Building**
- Contract start date **24/12/1997**
- Contract end date **29/06/2024**
- If there is the potential to extend the contract beyond the end date, and if so, by how many years **unknown at this stage**
- Annual contract value **There is no set value – This varies depending on project works.**
- Name of the current contractor **Bouygues ES**
- The contact details of the person responsible for procuring the services  
**Queries can be directed to the appropriate individuals through estates and facilities head office [Estates.sec@kcl.ac.uk](mailto:Estates.sec@kcl.ac.uk)**

### Waste Management -

#### Non-Hazardous Waste Contract

- Contract name **KCL-00000900 Waste Management Lot 1**
- Contract start date **04/08/2017**
- Contract end date **04/09/2020**
- If there is the potential to extend the contract beyond the end date  
**No extension available**
- Annual contract value **£350k**
- Name of the current contractor **Camo Ltd Simply Waste Solutions**  
The contact details of the person responsible for procuring the services  
[Estates.sec@kcl.ac.uk](mailto:Estates.sec@kcl.ac.uk)

#### Hazardous Waste Contract

- Contract name **KCL-C00000401 Clinical Waste Contract**
- Contract start date **01/08/2019**
- Contract end date **31/07/2022**
- If there is the potential to extend the contract beyond the end date  
**Maximum of a two-year extension.**
- Annual contract value **£110k**
- Name of the current contractor **Bywaters Leyton Ltd**  
The contact details of the person responsible for procuring the services  
[Estates.sec@kcl.ac.uk](mailto:Estates.sec@kcl.ac.uk)

**Cleaning, Security, Engineering are all managed in-house.**

This completes the university's response to your information request.

### **Your right to complain**

If you are unhappy with the service you have received in relation to your information request or feel that it has not been properly handled you have the right to complain or request a review of our decision by contacting the Assistant Director of Business Assurance (Information Compliance) within 60 days of the date of this letter.

Further information about our internal complaints procedure is available at the link below:

[http://www.kcl.ac.uk/college/policyzone/assets/files/governance\\_and\\_legal/Freedom\\_of\\_Information\\_Policy\\_updated\\_Oct\\_202011.pdf](http://www.kcl.ac.uk/college/policyzone/assets/files/governance_and_legal/Freedom_of_Information_Policy_updated_Oct_202011.pdf)

In the event that you are not content with the outcome of your complaint you may apply to the Information Commissioner for a decision. Generally the Information Commissioner cannot make a decision unless you have exhausted the internal complaints procedure provided by King's College London.

The Information Commissioner can be contacted at the following address:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

Jade Roche

Information Compliance