

From: [REDACTED]  
Sent: Thursday, April 19, 2018 5:41:56 PM  
To: [REDACTED]  
Subject: [REDACTED] Event

My Lord

Please accept my sincere apologies for the mistake [REDACTED]. As you are aware we accidentally served the Taittinger Champagne to an earlier event and unfortunately the mistake was not discovered until the evening by which time it was too late for us to get a replacement in time. Of course I will be speaking to the staff and delivery company responsible and investigating how this happened to ensure that this never happens again.

If you would like me to write directly to Taittinger to offer my apologies please provide me with the contact details and I will do this straightaway. I must apologise again for the embarrassment this incident has caused .

Kind regards

[REDACTED]  
Banqueting Manager