

19 June 2015

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Gen Hudson

Response sent via e-mail only to: request-269295-c9b1ea51@whatdotheyknow.com

Dear Gen Hudson

RE: INFORMATION REQUEST CRM REF: iw15/5/48748

Thank you for your information request received 21 May 2015, which has been processed under the Freedom of Information Act 2000. Please find below our response:

I would like to find out the following about the Troubled Families programme:

1.How many Lead Professionals/Keyworkers/Dedicated Workers (ie.1-2-1 support staff) across council staff and/or commissioned providers worked with identified Troubled Families (TF) for the years;

*a.2013-2014 **7***

*b.2014-2015 **9***

*2.How many of these Leader Professionals/Keyworkers/Dedicated Workers worked full-time/exclusively with TF families. **14***

3.Number of families worked with in the years (with keyworker attachment)

*a.2013-2014 **80***

*b.2014-2015 **89***

4.The average caseload of each Lead Professional/Keyworker/Dedicated Worker working full-time with TF families in the years

*a.2013-2014 **10***

*b.2014-2015 **10***

5.The average caseload of each Lead Professional/Keyworker/Dedicated Worker working part-time with TF families for the years;

*a.2013-14 **Nil***

*b.2014-15 **Nil***

Cont ...

6. *The number of families entering the TF programme in the years; (with keyworker attachment)*

a. 2013-2014 **107**

b. 2014-2015 **30**

7. *The number of families exiting the TF programme having been 'turned around' in the years; (with keyworker attachment)*

a. 2013-2014 **15**

b. 2014-2015 **47**

8. *of time spent by Lead Professionals/Keyworkers on work not related to their allocated families (eg. meetings, training, general admin)* **30%**

9. *The average number of sick days taken by Lead Professionals/Keyworkers working on the TF programmes.* **2.6** days in a year

You are free to use any information supplied for your own non-commercial, research, or private study purposes. However, if you intend to use the information for other reasons, please contact the Corporate Information Unit for advice by email to ciu@iow.gov.uk

Please contact me again if you require any further assistance on this matter and I will do my best to provide relevant help and advice.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit, County Hall, Newport, Isle of Wight, PO30 1UD. Or by email to ciu@iow.gov.uk or complete the on-line appeals form that can be found at www.iwight.com/information. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely



Kirstie Rann
Data Collection and Complaints Officer
& Departmental Information Guardian