



Telephone: 0300 126 3000
Email: datarequests@northnorthants.gov.uk
Our Ref: F0803
Date: 22.11.21

Dear Angela

Request under the Freedom of Information Act 2000

Thank you for your request made under the Freedom of Information Act 2000, which we received on 27 October 2021. I can confirm that North Northamptonshire Council holds the information requested in part. Please find our response below:

Your Request & Our Response

Has this council ever used OLMs CareFirst social care products?

Used CareFirst until the move to Eclipse in October 2020. Both OLM products. Adults Social Care don't use for day to day care management recording

If no, then no further response required

Are you still using any of OLM's CareFirst products?

Used CareFirst until the move to Eclipse in October 2020. Both OLM products

If no, have you replaced it with another product or products?

Used CareFirst until the move to Eclipse in October 2020. Both OLM products

Do you have any legacy data from your previous use of OLM's CareFirst products?

Yes

If yes, please specify:

What this data is;

Complete social care records including notes, contacts, assessments and care plans

How it is stored;

Oracle database – hosted by supplier for Adult's Social Care

The total estimated annual cost associated with this stored data

Unknown

Who is responsible for the management of this stored data? A job-title will be sufficient

Chief Information Officer

You may re-use the information under the terms of an [Open Government Licence](https://www.nationalarchives.gov.uk/open-government-licence/).



North Northamptonshire Council

Information Governance Team
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Kettering NN16 8TL
Tel: 0300 126 3000
www.northnorthants.gov.uk

I trust the above is helpful, however if you are dissatisfied with the way we have handled your enquiry or you are unhappy with the response provided, you have the right to request an internal review. You can do this by emailing datarequests@northnorthants.gov.uk Please quote your reference number.

Please note a request for an internal review should be submitted no later than 40 working days from the date of receipt of this response. The Council is not obliged to accept a request for an internal review beyond this timeframe. A full response to your request for a review will be provided within 20 working days.

If you remain dissatisfied with the Council's internal review, you have the right to appeal to the Information Commissioner (ICO). It is recommended that you contact them no later 3 months from the date of our final response, using the contact details below:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

<https://ico.org.uk/make-a-complaint/>

Yours sincerely

Lucy DaSantos
Information Officer