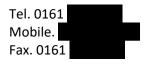
From: 12 March 2020 12:55 Sent: To: RE: Important update regarding visits to HC-One care homes and the UK Subject: coronavirus outbreak Thanks much appreciated Adult Social Care Directorate Care Quality Commission (CQC) North West Region - Rochdale, Stockport and Tameside Mobile: Email: By post to: **CQC North Region** Citygate Gallowgate Newcastle Upon Tyne NE14PA The Care Quality Commission is the independent regulator of all health and adult social care in England. www.cgc.org.uk. For general enquiries, call the National Customer Service Centre (NCSC) on 03000 616161 or email enquiries@cqc.org.uk. Personal data is processed in accordance with the General Data Protection Regulation (GDPR) and relevant data protection law. Information on the processing of personal data by CQC can be found at: http://www.cgc.org.uk/about-us/our-policies/privacy-statement Statutory requests for information made under access to information legislation such as the GDPR and the Freedom of Information Act 2000 should be sent to: information.access@cqc.org.uk. From: Sent: 12 March 2020 12:50 To: Cc: Subject: FW: Important update regarding visits to HC-One care homes and the UK coronavirus outbreak For info.

Joint Commissioning and Performance Management Adults Adults

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From:

Sent: 12 March 2020 12:46

To:

Subject: FW: Important update regarding visits to HC-One care homes and the UK coronavirus outbreak

Not sure if you've received the attached letter.

Steph is going to have a conversation with Jake.

**Thanks** 



Adults Adults

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Tel. 0161 Mobile. Fax. 0161

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From:

Sent: 12 March 2020 11:15

To:

**Subject:** Important update regarding visits to HC-One care homes and the UK coronavirus outbreak

#### PLEASE ENSURE THIS INFORMATION IS DISTRIBUTED TO APPROPRIATE COLLEAGUES

Dear Commissioning Colleagues and Directors of Adult Social Care

Please find attached a letter attached regarding visits and admissions to the HC-One care homes in your local commissioning area.

As you will appreciate we are taking appropriate and proportionate steps to safeguard our Residents and we will update you further when new information or new advice is provided.

# Kind Regards



HC-One, Southgate House, Archer Street, Darlington, DL3 6AH

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