From:

Sent: 16 April 2020 14:39

To:

RE: activities

Attachments: CV19 User Guide (2).pdf

Hi

Subject:

I've attached the updated user guide, which shows the additional questions that will be asked from providers (bottom of Page 3 – there's info. that will only need to be input once per resident, i.e. ACP in place, DNAR & Preferred Place of Death, along with daily reporting for Covid-19 symptoms, confusion and RAG rating (top of Page 4)).

This will automatically populate a dashboard at Digital Health, who will then be able to ring the care home up and offer support where it's needed.

For info. Digital Health is currently operating 24/7 and has GPs sitting with them during this crisis.

Health Innovation Manchester are hoping to roll this out across all 10 GM Authorities, but Tameside will be an early adopter because of our infrastructure (Digital Health) and some providers already use the SafeSteps App.

There is other functionality due to be built into it, i.e. Graphnet to access GP records (and for data to be sent to the GPs) and Restore2mini to highlight potential deterioration of residents.

Happy to have a further discussion about this is you want.

Have fun,

Joint Commissioning and Performance Management

Adults

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Tameside One | Market Place | Ashton-under-Lyne | Tameside | OL6 6BH

Tel. 0161 Mobile. Fax. 0161

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From:

Sent: 16 April 2020 11:21

To:

Subject: RE: activities

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Hi

I just realised I think the letting us know about suspected or confirmed covid is just the additional tick box we have added to the usual required death notification. It is asking them to identify if it was suspected or confirmed.

We are going to be asking DCA's for additional info though. Will get back to you Kind regards

Adult Social Care Directorate
Care Quality Commission (CQC)
North West Region – Rochdale, Stockport and Tameside
Mobile:
Email:

By post to: CQC North Region Citygate Gallowgate Newcastle Upon Tyne NE1 4PA

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From: Sent: 16 April 2020 11:13

Subject: RE: activities

•

Hi No I wasn't re digital health, can you send me some more detail when you get a mo?

I will talk to Fi, obviously these things are being done way above me, but will see if there is anything that can be done to link it up and save duplication. We will get back to you.

By the way, you mentioned it in your update and I had flagged yesterday that I am getting very few other notifications (other than deaths)

touch wood: no safeguarding's or serious injuries. May be to do with supervision levels and lack of as much moving around but glad you reminded folk

Take care



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From:

Sent: 16 April 2020 11:02

To:

Subject: RE: activities



Thanks for this. It was the home care providers that mentioned it, and I've just read the "COVID-19: Our Action Plan for Adult Social Care", which mentions that "From Friday 10th April 2020, the CQC has asked care providers to let the CQC know if people have died from suspected and confirmed COVID-19." As part of our daily ring around we're also asking how many people have died (whatever the reason) within the last 24 hours.

There's also some discussions with Digital Health as they're also collecting information daily from care homes, and we're working with them to see who's best placed to collect the data (to avoid duplication).

Are you aware of the SafeSteps app and the increased functionality being built into it for Covid reporting to Digital Health?

With regards to the staff testing – yes I'm aware of this (both the CQC and the LA seem to be co-ordinating this at the moment. I know one provider has said that she's aware that the CQC will facilitate the testing but they will still come to the Council).

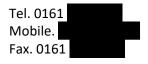
Have fun and stay safe.



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From:

Sent: 16 April 2020 10:31

To:

Subject: RE: activities

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Hi ,

I have forwarded your email to to ask.

Was it the new return we trialled with DCA's this weekend or other specific information being requested from care homes as well?

I know that there are plans once it is rolled out to all DCA's to share the DCA info with the local government association for disseminating. I don't know what we could do locally but have asked the question.

Also do you know about the testing that's going to be offered?

Take care



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Care Quality Commission (CQC)
North West Region – Rochdale, Stockport and Tameside

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From:

Sent: 15 April 2020 22:21

To:

Subject: RE: activities



Thanks for continuing to share information with us.

We've had some providers noting that some of the information we're asking for is duplicating what they are having to report to the CQC. Do you know what information the CQC is collecting from care providers (relating to Covid) and is there any way to share this data?

Hope you're keeping safe & well.

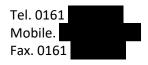
Have fun,



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From:

Sent: 14 April 2020 16:28 To:

Subject: activities

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Hi

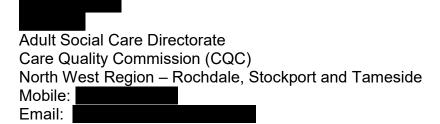
Hope your both ok?

I thought this might be of interest to some of our services, please pass on if you know of any that are struggling for things to do.

The Health Innovation Network (HIN) in South London, have pulled together a range of online resources which could be very valuable to people struggling to keep people with dementia occupied and stimulated whilst being confined due to the current COVID-19 crisis.: view and download guide

The HIN are happy for this guide to be distributed.

Kind regards



By post to:
CQC North Region
Citygate
Gallowgate
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