



Chief Executive
John Metcalfe

To
Jenna Corderoy
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From
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Our Ref: IW 20/5/4731

7 May 2020

Dear Jenna

Thank you for your information request dated 06/05/20 which is currently being considered.

Please be aware that due to increased pressures as a result of the current unprecedented situation with covid-19, there may be a delay in our response to your request. We apologise in advance for any inconvenience caused but aim to get back to you as soon as possible, preferably within 20 working days.

Under the Act, there is a limit for responding to requests where they exceed the Appropriate Fee Limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004. The fee limit is set down by the Lord Chancellor and is £450 which equates to a maximum of 18 hours of search and retrieval time.

Should your request fall into this category, we will notify you as soon as possible, to discuss any options available to you.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit, County Hall, Newport, Isle of Wight, PO30 1UD. Or by email to information@iow.gov.uk, or complete the on-line appeals form that can be found at www.iwight.com. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read "Darroll".

Jessie Darroll
Department Information Guardian