

Mr Jack Everett

Please reply to:

Torbay Council
Town Hall, Castle Circus
Torquay, TQ1 3DR

My ref: 1029591

Your ref:

Telephone: 01803 201201

Email: info@torbay.gov.uk

Website: www.torbay.gov.uk

12 May 2020

Dear Mr Everett

Freedom of Information Act 2000

This request is being handled under the Freedom of Information Act 2000.

Please provide all emails about COVID-19 between this council and these care home providers.

Torbay Council does not hold the information you have requested and have identified that your request would be more appropriately addressed to Torbay and South Devon NHS Foundation Trust (TSDFT) who is responsible for Adult Social Care within Torbay.

To obtain the information you have requested, please contact TSDFT directly, whose contact details are as follows:

Post: Data Access & Disclosure Office
Hengrave House
Torbay Hospital
Lowes Bridge
Torquay TQ2 7AA

Email: tsdft.foi@torbay.gov.uk

Please quote the reference number 1029591 in any future communications.

Schools and services for children and young people • social care and housing • recycling, waste disposal and clean streets • community safety • roads and transportation • town planning • tourism, harbours and economic regeneration • consumer protection and licensing • leisure, museums, libraries and arts

If you require this in a different format or language, please contact me.

If you are unhappy with the Council's response to your request you may request an Internal Review, your request must be made in writing setting out the reasons you are unhappy within 40 working days of receiving the response, you can request an Internal Review by writing to:

Information Compliance, Town Hall, Castle Circus, Torquay, TQ1 3DR or you can email us at infocomplian@torquay.gov.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 0303 123 1113
Website: www.ico.org.uk

Please note: At the current time, the Information Commissioner has requested, where possible, that customers contact them online at <https://ico.org.uk/global/contact-us/> and do not correspond by post.

I will now close your request as of this date.

Yours sincerely

Bee Checkley

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