

## Mary Nergaard

---

**Subject:** FW: Coronavirus  
**Attachments:** NTC Provider BCP - Coronavirus.docx

**From:** Scott Woodhouse  
**Sent:** 10 March 2020 22:10  
**Subject:** Coronavirus

Dear Provider

The Authority is looking at its planning arrangements relating to Coronavirus.

In relation to care support and care settings, the latest information from Public Health England is set out in the links below:

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

<https://www.gov.uk/government/publications/guidance-for-social-or-community-care-and-residential-settings-on-covid-19/guidance-for-social-or-community-care-and-residential-settings-on-covid-19>

Some new guidance for Coronavirus decontamination in non-healthcare settings was published last week which you might find helpful.

<https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-settings>

This is an emerging situation and as part of the planning arrangements with third party external organisations, the Authority is seeking assurances from individual organisations in relation to:

- Business continuity arrangements – how you will respond to this, what plans you have in place and how effective they are;
- Workforce – how many people you employ, impacts if some staff are not available for work, numbers of staff with school age children (they will be impacted if there are school closures)

Can you please complete the attached and send back through the Commissioning Team inbox – [commissioning@northynteside.gov.uk](mailto:commissioning@northynteside.gov.uk)

Please complete and respond by return.

Thank you

Scott

### Scott Woodhouse

Strategic Commissioning Manager - Adults

---

People Based Commissioning Team  
Quadrant East, Cobalt Business Park, The Silverlink North, North Tyneside, NE27 0BY

[North Tyneside Council](#)

Tel: 0191 643 7082 | Mobile: 07837 636188

Email: [scott.woodhouse@northynteside.gov.uk](mailto:scott.woodhouse@northynteside.gov.uk)  
Web: [www.northynteside.gov.uk](http://www.northynteside.gov.uk)

