

26th September 2012

Dear Miss Lloyd

Freedom of Information Request Reference M242-12

Thank you for your request of the 31st August 2012. Please find to follow the response to your enquiry. For clarification you asked:

- 1. How many patients under the PCT were eligible for continuation of care funding between 2010-2011**

920

- 2. What percentage (%) of these patients, allocated funding by the PCT, continued their care by being supported in their own home i.e. not residential**

17.17%

- 3. What was the total expenditure that the PCT allocated to continuation of care between 2010-2011, for patients who were eligible, to be cared for within their own home**

£23,839K in total no split available between home care and residential care

- 4. How does the PCT assist patients in identifying and accessing the best social care and nursing partners to support the patient in their own home? What is the process?**

A number of factors (in no particular order) are taken into consideration including but not limited to:

- Knowledge of the local market
- The needs of the individual
- The wishes of the individual and / or carer
- Urgency of support
- Geographic location of individual's home
- Any culturally sensitive issues
- Provider status (references, insurance, safeguarding checks, financial stability)
- Value for money
- Market Capacity

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months and should be addressed to: freedomofinformation@manchester.nhs.uk

If you are unhappy with the outcome of an internal review you have the right to ask the Information Commissioner to consider the handling of your request. They can be contacted through the following hyperlink https://www.ico.gov.uk/Global/contact_us.aspx

We are keen to improve our performance wherever possible so if you could complete and return the attached Satisfaction Survey we would be very grateful.

If you require any further assistance, please do not hesitate to contact me.

Yours sincerely

Debs Llewellyn
Records Manager

Att. Satisfaction questionnaire

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