

Case Study 01.04 FRN: Liam

Learner Information:

Liam is looking for office-based work. He came to his first Commitment meeting last week and has agreed to do 35 hours a week work search including visiting employers, joining employment agencies and going on a course to improve his CV.

He is due to attend his next meeting tomorrow but contacted the Service Centre this morning to say he has just got back from the hospital – he's had a fall and severely damaged the ligaments in his ankle. He is not in plaster but will need to rest his leg completely for at least a week and keep movement to a minimum for a week or two after that, depending on how well it heals. He is in a lot of pain.

Before the accident he had been quite active looking for work. He had also attended the course, updated and improved his CV and posted it on-line.

Facilitator Information:

- Liam can self certify for the first seven days following his accident.
- From day 8 we would need a Statement of Fitness for Work (SoFFW) from his GP or a healthcare professional from the hospital where he was treated.
- For up to the first 14 days after reporting his condition, Liam would not have to look for work or be available for work. He can choose to do so if he feels up to it, but failure to do it would not incur a sanction.

- If, after 14 days he is still not mobile (supported by a SoFFW), you should discuss and agree work-related activities which are reasonable for Liam in the circumstances. For example, he may not be mobile enough to visit employers or attend any course at the moment but he could continue with looking for vacancies on-line, researching areas of work and the qualifications required, applying for jobs, applying for relevant training for when he is mobile again etc. the conversation could be conducted by telephone.
- The Commitment would be updated to reflect this discussion.
- You would also need to consider the number of hours that would be reasonable for Liam to look for work.