

Exercise 01.01

Using the Claimant Commitment Hub on the Intranet, find the following information:



[Claimant Commitment Hub](#)

UC Communications Platform >> Guidance >> Access the Guidance: Follow this link to access the A – Z >> ‘C’ >> Claimant Commitment Hub

1. Give all the circumstances in which Work Related Activities might be turned off.
2. What are the conditions for switching off Work Related Activities in the following circumstances:
 - Domestic violence
 - Prisoners
 - A claimant on jury service
 - A claimant whose home has been flooded due to heavy rainfall.
3. What are the normal availability requirements for a claimant on the Intensive Work Search Regime?

4. In what cases might this availability requirement be lifted?
5. What must you take into account when considering realistic and achievable job goals?
6. A claimant does voluntary work at a local hospice for 4 hours a day every Monday to Friday. How will this affect the amount of work related activity he is required to complete?
7. Explain the Permitted Period and think of an example.
8. Why is it so important to stress that claimants must notify us of any change in circumstances?