

## Case Study 01.02 Bazyli

### Learner information

Bazyli worked in the steel industry for 20 years. The plant where he worked closed 2 years ago. He lost his job and became severely depressed. His wife left him when they lost their home as they could no longer pay the mortgage. He lived rough for a while. He became dependent on alcohol. Many friends and his local priest have tried to support him and he has finally agreed to have formal treatment for his alcohol misuse. As part of his treatment, he will need to look ahead and plan for the future – getting a job and somewhere to live.

The first step was to make a claim to Universal Credit which he did on-line with the support of Jobcentre Plus staff. He has now arrived for the meeting. He is very anxious, is quite embarrassed about the situation he is in and is very low in confidence.