

Lynne Duff  
[request-571615-  
9eca2117@whatdotheyknow.com](mailto:request-571615-9eca2117@whatdotheyknow.com)

Date 01/05/2019  
Our Ref: RD/am FOI Ref 6602  
Direct Line 01463 717123  
Email [High-UHB.FOIRRequestsHighland@nhs.net](mailto:High-UHB.FOIRRequestsHighland@nhs.net)

Dear Ms Duff,

**Freedom of Information Act Request Ref 6602  
Caithness**

With reference to your request for information dated April 27<sup>th</sup> 2019 regarding the above, please find below your questions and our responses:-

**Please can I have the number of cancelled operations of those people living in the Caithness and Sutherland postcode sectors for the year 2018-2019 and 2019 to date.**

We submit monthly submissions to ISD in relation to Theatre Cancellations and this information is available on the ISD website.

The below link takes you to ISD Cancellations page and will show a breakdown for NHS Highland followed by Cancellation reasons.

The source data does not record postcode information, therefore unable to identify people living in Caithness and Sutherland who are recorded as cancellations.

[Theatre Cancellations](#)

I hope this information is helpful. If you are unhappy with my response, I am very happy to discuss this with you further. Alternatively you have the right to ask for an internal review by making a formal request in writing to the Freedom of Information Officer, NHS Highland, Assynt House, Beechwood Park, Inverness, IV2 3BW or via email at [High-UHB.FOIRRequestsHighland@nhs.net](mailto:High-UHB.FOIRRequestsHighland@nhs.net). Your request should explain why you wish a review to be carried out and should be made within forty working days of receiving this letter.

If you remain dissatisfied following the investigation of your review, then you have the right to appeal to the Scottish Information Commissioner within 6 months of the date of receiving the review response. Contact details are as follows:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
KY16 9DS

Telephone: 01334 464610  
Fax: 01334 464611  
e-mail: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

Yours sincerely

**Anna McNally**  
**Freedom of Information Administrator**

**On behalf of**

**Ruth Daly**  
**Board Secretary**