

## Response under the Freedom of Information Act 2000

Reference	FOI/2016/305		
Date response sent	06/07/2016		
Cancelled appointments with obstetric consultants			
1) How many women with high risk pregnancies had their appointments with obstetric consultants at University College Hospital cancelled in the years 2013, 2014 and 2015?			
Hospital appointments may be cancelled for many reasons. Cancellations are recorded as 'Cancelled by Patient' or 'Cancelled or POSTPONED by Trust'.			
Hospital staff will follow this up and try to find the reason behind the cancellation.			
The appointment normally will be rescheduled unless it is no longer needed.			
Data in tables below cover cancelled/postponed appointments with obstetric consultant for women on Intensive Maternity Pathway:			
Appointments Cancelled By Patient			
Cancellation reason	Appointment Date (FY)		
	2013/14	2014/15	2015/16
Admin error/double booked Appointment Date/Time			1
Inconvenient	138	141	266
Bereavement	1		
Business Commitments	6	3	7
Clinic Cancelled - Dr Away			1
Holiday Commitments	2		5
Patient changed to private		3	3
Patient Choice - Appointment Refused	18	5	12
School Commitments		2	1
Patient Request - no apt needed	147	94	422
Patient Request moved away	7	1	5
Patient Request no detail	50	15	16
Patient request personal reasons	131	157	166
Patient Unwell	6	7	20
Other			1
Grand Total	506	428	926
Appointment Cancelled or Postponed By Trust			
Cancellation reason	Appointment Date (FY)		
	2013/14	2014/15	2015/16

Duplicate appointment / Admin error*	183	154	279
Clinic Cancelled - Dr Away	5	1	2
Clinic Reduced Dr Away	5	3	2
Clinic Re-organised	74	69	197
Patient currently in Hospital	1		
PCT Refusal	1		
Pt admitted for related condition	61	77	45
Repeated DNA - Dr's request	20	14	2
<b>Grand Total</b>	<b>350</b>	<b>318</b>	<b>527</b>

\* The large number of appointments recorded as Duplicate appointment / Administrative Error includes appointments book an appointment for patients to ensure they are not lost to follow-up. Many of these are then replaced with an appointment at an earlier time and the original appointment cancelled.

2) How many women with high risk pregnancies in the years 2013, 2014 and 2015 did not see an obstetric consultant at all at University College Hospital?

All pregnant women with a high risk pregnancy are under consultant care at UCLH. They will be seen by a consultant and/or a Doctor member of the team who will follow them up during pregnancy, labour and post natal period.

Women can be referred to a consultant at any stage during their pregnancy depending on when they become high risk.

If they present with a high risk pregnancy at booking, the midwife will refer them to see a consultant as soon as possible. Referrals can also be made by GPs and other hospital consultants even before the booking appointment.