

DWP Central Freedom of Information Team
e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: Fol 1180

Date: 06 April 2018

Dear Trudy Baddams,

Thank you for your Freedom of Information request of 19 March 2018. You asked:

I am fully aware that DWP notify all benefit claimants and pensioners of changes in payments in case of budget changes, changes in law etc., but can you please specify what rule/law this is?

DWP Response

[Regulation 28 of the Social Security and Child Support \(Decisions and Appeals\) Regulations 1999](#), provides that the Secretary of State must give a written decision notice where the decision made is appealable.

The equivalent regulation for Personal Independence Payment (PIP) and Universal Credit (UC), is [regulation 51 of the UC, PIP, JSA and ESA \(Decisions and Appeals\) Regulations 2013](#).

Although such decisions are not appealable, written notice (without appeal rights) is also given when benefits are uprated in April of each year. And written notices are issued as a matter of routine when other non-appealable decisions are made.

The legislation which covers changes to the benefits themselves – and which need to be notified as above - can be found in the [Social Security Administration Act 1992](#), sections 150 – 160B.

Yours sincerely,

DWP Strategy Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.gov.uk