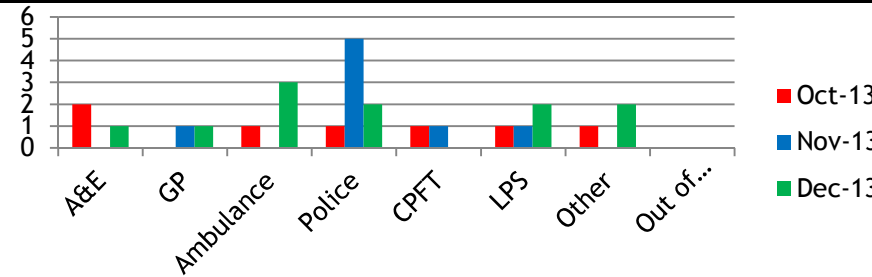
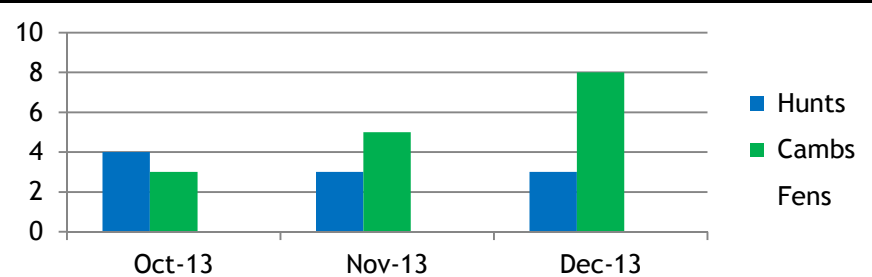


## Q3 FACE Highlight Report: 15<sup>th</sup> January 2014

Key Deliverables / Milestones				General Comments																																																
	October	November	December	<p>The group have complex needs and present with chaotic and high risk behaviours and have a high mortality rate.</p> <p>60% of caseload have harmful, hazardous or dependent drinking patterns; 21% have dual diagnosis; 31% have a personality disorder.</p> <p>The patient profile remains similar to the first year of the pilot, suggesting that this is an on going need.</p> <p>Service Users highly value the service as shown by our service user evaluation</p> <p>Since the introduction of the service there has been a decreased Section 136 Mental Health Act within police cells</p> <p>Ambulance service is experiencing a decrease in call outs from Frequent Attenders.</p>																																																
Active Caseload	18	10	10																																																	
Referrals to Other Services	0	6	1																																																	
Average Length of Care Pathway	88.5	76.3	62.5																																																	
Referrals by Source				Referrals By Area																																																
 <table border="1"><caption>Referrals by Source Data</caption><thead><tr><th>Source</th><th>Oct-13</th><th>Nov-13</th><th>Dec-13</th></tr></thead><tbody><tr><td>A&amp;E</td><td>2</td><td>0</td><td>1</td></tr><tr><td>GP</td><td>0</td><td>1</td><td>1</td></tr><tr><td>Ambulance</td><td>1</td><td>0</td><td>3</td></tr><tr><td>Police</td><td>1</td><td>5</td><td>2</td></tr><tr><td>CPFT</td><td>1</td><td>1</td><td>0</td></tr><tr><td>LPS</td><td>1</td><td>1</td><td>2</td></tr><tr><td>Other</td><td>1</td><td>0</td><td>2</td></tr><tr><td>Out of...</td><td>0</td><td>0</td><td>0</td></tr></tbody></table>				Source	Oct-13	Nov-13	Dec-13	A&E	2	0	1	GP	0	1	1	Ambulance	1	0	3	Police	1	5	2	CPFT	1	1	0	LPS	1	1	2	Other	1	0	2	Out of...	0	0	0	 <table border="1"><caption>Referrals By Area Data</caption><thead><tr><th>Area</th><th>Hunts</th><th>Cambs Fens</th></tr></thead><tbody><tr><td>Oct-13</td><td>4</td><td>3</td></tr><tr><td>Nov-13</td><td>3</td><td>5</td></tr><tr><td>Dec-13</td><td>3</td><td>8</td></tr></tbody></table>	Area	Hunts	Cambs Fens	Oct-13	4	3	Nov-13	3	5	Dec-13	3	8
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Risk/Issue				Impact/Mitigation																																																
<ol style="list-style-type: none"><li>Understaffing at present due to lack of clarity for future of the service.</li><li>Inability to analyse if previous service users are reverting to previous chaotic behaviours due to the CCG being unable to hold PID.</li><li>Inability to analyse if the service is reducing inappropriate attendances for existing service users due to the CCG being unable to hold PID.</li></ol>				<ol style="list-style-type: none"><li>A decision regarding future funding is being made on 17.01.14, if the service is not funded, it will close to new referrals immediately.</li><li>A 6 month review has been completed (attached) which evaluates the service in as much detail as possible given the PID limitations</li><li>As Above</li></ol>																																																
Finance – year end costs 2013/14				Finance - Planned savings for 2013/14																																																
<ul style="list-style-type: none"><li>The service is paid on a block basis in 12 monthly instalments</li><li>Current service investment cost is £275, 080</li><li>The underspend from the project due to staffing difficulties is proposed to be redeployed to areas of most need within CPFT to manage demand.</li></ul>				<p>The CCG is unable to hold patient identifiable information, therefore the information presented below is for the first full 12 months of the project;</p> <p>There was a 19% reduction in admissions</p> <p>There was a 45% reduction in attendances</p> <p>This equates to approximately £6.7k per service user. expected gross annual saving of <b>£306k</b></p>																																																