

**CAM HEALTH PATIENT FORUM UPDATE TO MANAGEMENT BOARD
19 DECEMBER 2013**

The Patient Forum met on 20 November 2013. 6 practices were represented.

| Topic | Comments & Actions Agreed |
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| 111 Presentation | Harper Brown (Director of Commissioning and Contracting & Rachel Watson (Urgent Care Hertfordshire) presented information on the 111 service and led a discussion. The 111 service started 12 November 2013. |
| Chair stepping down | Group asked to consider nominees. |
| Cancer Commissioning Group | Update given. |
| PPG Self-help Group guidelines | Approved for circulation. |
| Patient Surveys | Confirm which practices are using the GPAQ survey and compile a list of any additional questions being used. The information can then be reviewed by the group. |
| AOB | Carers Joint Strategic Needs Assessment briefly discussed. |