



Victoria Soeder
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Cafcass National Office
3rd Floor
21 Bloomsbury Street
London
WC1B 3HF

Your ref: CAF 18-172
Our ref: Gov/CAF 18-172

Tel 0300 456 4000

08 January 2019

Dear Ms Soeder,

Re: Freedom of Information Request

Thank you for your email of 21 December 2018. You made the following requests for information:

Please provide me with the Cafcass policies and procedures that allow the Cafcass CST to deny/invalidate NHS Specialist Medical guidelines or deny/invalidate NHS medical specialist definitions of diagnosis ?

Cafcass does not have a policies or procedures of this nature.

Cafcass policies are available on our [website](#). Our [Complaints and Compliments Procedure](#) sets out how complaints are handled and the process followed by the Customer Services Team when handling complaints.

Does the Cafcass CST have a policy where they have special measures or power in law to refute/invalidate NHS specialist medical guidelines or deny NHS medical specialists definitions of diagnosis ?

Please see the answer to question one.

We hope that you feel your question has been answered effectively. If you are unhappy with the decisions made in relation to your request, you may ask for an internal review to be undertaken. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

Edward Timpson CBE Chair
Anthony Douglas CBE Chief Executive



**Post**

Information Commissioner's Office
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Fax

01625 524 510

Tel

0303 123 1113

E-mail

casework@ico.org.uk

Yours sincerely,

Governance Team

Cafcass

Governance@cafcass.gov.uk

Edward Timpson CBE Chair
Anthony Douglas CBE Chief Executive



Cafcass, the Children and Family Court Advisory and Support Service, is a non-departmental body of the Ministry of Justice
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