

My ref: FOI 614575  
Your ref:

Date: 24<sup>th</sup> March 2010

Contact: Sarah Priestley – Information Governance Officer

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**Customer Service and Transformation**  
Corporate Director, Pat Harding

Mr Ian Jackson

**Information Governance**

**By email**

[request-30402-f362983b@whatdotheyknow.com](mailto:request-30402-f362983b@whatdotheyknow.com)

RES1405  
Shire Hall  
Cambridge  
CB3 0AP

Dear Mr Jackson

**Re: Your request for information**

I am writing with reference to your email of March 9<sup>th</sup> 2010, in which you make the following request for information:

*Regarding the Busway contract and the report to Cabinet (agenda item no.9 dated 16th March 2010):*

*Please provide a list of the (alleged) defects notified by the Council to BAM Nuttall, together with (for each defect):*

- *whether the defect has been accepted as a defect by BNL*
- *whether BNL have claimed to have rectified it*
- *whether the Council have notified BNL that they accept the rectification*
- *whether any agreement has been reached between BNL and the Council regarding the defect*

This request is being dealt with in line with the Environmental Information Regulations and I can confirm that we do hold the information.

The list of defects is contained in the report which was presented to Cabinet on 16<sup>th</sup> March 2010. I have attached a copy of that report and a link to the Cabinet pages on our website for your information. <http://www2.cambridgeshire.gov.uk/db/council2.nsf/c3cf865e3cc1131380256a6b0037e439/759179cac8509802576e1003c7df2?OpenDocument>

At the time of your request, BNL had not accepted any of these defects and therefore I am unable to answer the third, fourth and fifth point of your email.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to Nicola Graves, Customer Service Manager, c/o Information Governance Team, Box RES 1405, Shire Hall, Cambridge CB3 0AP within 40 days of the date of this letter.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliff House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Sarah Priestley  
Information Governance Officer