

16 April 2018

Mr C Todd
request-472811-
20b24ffd@whatdotheyknow.com

Information Governance Team
Corporate Services & Digital
County Hall
Bythesea Road
Trowbridge
Wiltshire
BA14 8JN

Our ref: ENQ08840 REQ001

Dear Mr Todd

Freedom of Information Request – Bus service provision

Thank you for your request for information dated 22 March 2018, in which you asked for information concerning bus and public transport service provision.

Under the Freedom of Information Act 2000 ('the Act') The Council is obliged to:

- Let you know whether we hold the information you have requested
- Provide you with the requested information, if held, (subject to any exemptions under the Act which may apply).

I can confirm that Wiltshire Council holds the information you have requested. The information you requested is as follows;

1. What is the agreed total budget for supported bus services in the fiscal year 2018/1

	£
Public Transport	3,580,000
Park & Ride	439,000
Total	4,019,000

Please note, Connect to Wiltshire is now included within main Public Transport Budget, which includes BSOG grant of £984,500 as expenditure is no longer separately identified.

2. What was the total spend for supported bus services in the fiscal year 2017/18?

	£
Public Transport	
Park & Ride	400,350
Total	400,350

Please note, the information for public transport is not yet available as the close the financial year is not until 27 April. 2017-18 data will not be available until early May.

Please also note, Connect to Wiltshire now included within main Public Transport Budget

3. What was the total spend for supported bus services in the fiscal year 2016/17?

Note: This refers to the Department for Transport's definition of a supported bus service as: "one where a local transport authority has invited tenders for the operation of a service (not e.g. seats on a bus or subsidised tickets etc), and a contract exists as a result of that tender". Please, exclude extra sources of funding such as Section 106/developer funding, Community Infrastructure Levy, local authority staffing and publicity, RTPI expenditure and revenue, the Bus Service Operators Grant (BSOG), Local Education Authority funding for home to school transport, NHS-funded non-emergency patient transport, social services transport, voluntary transport and other central and national government grants or income streams.

	£
Public Transport	4,293,018
Connect 2 Wiltshire	476,631
Park & Ride	472,830
Total	5,242,479

4. How many and which supported routes are likely to have cuts in services in the fiscal year 2018/19 (for example loss of weekend or evening services)?

This information is not held as no cuts in services are currently planned, although there may be some service changes following contract retendering in the Salisbury area.

5. How many and which supported routes have had cuts in services in the fiscal years 2016/17 and 2017/18 (for example loss of weekend or evening services), listed for each year?

2016/17

10 – Corsham Town Service (reduced frequency)
14/15 – Melksham Town Services (reduced on Saturdays)
26 – Wincanton – Salisbury (Saturday service slightly reduced)
28 – Wincanton – Salisbury (Saturday service integrated into service 25)
37 – Salisbury – Lockerley (service no longer runs on Saturdays)
40 – Calne Town service (reduced and integrated into service 43).
61/62 – Wootton Bassett area shoppers services (absorbed into DRT system)
95 – Wootton Bassett area shoppers services (absorbed into existing DRT system)
80/X80 – Gillingham – Frome – Bath (service no longer runs on Saturdays)
84 – East Knoyle – Salisbury (Saturday service integrated into service 26)
94 – Trowbridge – Westwood - Bath (Saturday service removed)
C2W – Woodford Valley C2W service (Saturday service removed)

2017/18

5 – Swindon – Pewsey – Salisbury (Sunday Service shortened and integrated into service 80)
20/22 – Marlborough-Hungerford (frequency reduced)
35 – Chippenham – Castle Combe (Saturday service reduced)
36 – Sherston – Chippenham (once a week shoppers service shortened)
49 – Swindon – Devizes – Trowbridge (reduction in early morning / early evening service)
50 – Westbury Town service (slight reduction in frequency)
50 – Swindon – Ashton Keynes – Cricklade (service partly incorporated into other services)
53 – Swindon – Cricklade (evening service deleted)
54 – Warminster – Sutton Veny (frequency reduced)

57 – Warminster – Derverills (frequency reduced)
66 – Trowbridge Town service (slight reduction in frequency)
91 – Chippenham – Little Somerford (Saturday service reduced)
96/960 – Monkton Farleigh/Westwood – Trowbridge (peak hour journeys shortened)
98 – Bradford on Avon Town service (late afternoon service reduced).
101 – Pewsey – Devizes (reduced peak hour service)
102 – Pewsey – Upavon (reduced service)
103 – Pewsey – Burbage (reduced service)
104 – Pewsey – Burbage (reduced service integrated into other routes)
217 – Marlborough Town Services (reduced in afternoon)

6. How many and which supported routes are likely to be completely withdrawn in the fiscal year 2018/19?

This information is not held as there are no current plans to withdraw routes.

7. How many and which supported routes have been completely withdrawn in the fiscal years 2016/17 and 2017/18, listed for each year?

2016/17

C2W – Pewsey villages nightbus service

2017/18

21 - Pewsey – Bedwyn - Marlborough Peak hour service
70A/72A – Swindon - Marlborough evening services
100 - Devizes to Pewsey Rail-Link service
C2W - Bourne & Avon Valley Taxibus

8. How many and which of the previously supported routes have been taken on commercially?

X31 – Chippenham – Bath on Sundays
49 – Devizes – Swindon on Sundays
65 – Trowbridge Town service on weekdays
272 – Bath Melksham section of route on Sundays

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If you are dissatisfied with the above response you have a right to request a review of your request for information. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

David Sausins
Information Governance Officer

Direct line: 01249 709558
Email: FOI@wiltshire.gov.uk

Freedom of Information Complaints & Review Procedure

Any person who has requested information from Wiltshire Council, which has been dealt with under the Freedom of Information Act is entitled to complain and request an internal review of their request for information if they are dissatisfied with the response they have received.

Requests for review of Freedom of Information requests must be made in writing (includes email) to:

Freedom of Information Lead
County Hall
Bythesea Road
Trowbridge
Wiltshire
BA14 8JN

Email FOI@wiltshire.gov.uk

Please include the reference number, date of your request and details of why the review is being requested. Requests for review should be brought to the attention of the Freedom of Information Lead within 40 calendar days of the response to the original request.

Any request for review will be acknowledged in writing confirming the reasons for the review. The Freedom of Information Lead will allocate the review to someone who is independent of the original decision. The person conducting the review will set a target date for a response with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The reviewer will conduct a full review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account any matters raised by the requestor.

On completion of the review the reviewer will reply to the requestor with the result of the review. If the requestor is still dissatisfied following the review they should contact the Information Commissioner to appeal the decision. The Information Commissioner can be contacted using the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate)
01625 545 745 (national rate)

Email: casework@ico.org.uk