## **SECTION 2: PART A**

## **SERVICE SPECIFICATION FOR ROUTE Nos. 148 & N148**

#### CONTENTS

		Page
1.	Tenders Required	2
2.	Proposed Changes	2
3.	Terminals	2
4.	Days of Operation	2
5.	Vehicle Type	3
6.	Frequencies	4
7.	Minimum Performance Standards	10
8.	Running Times	11
9.	Layovers	11
10.	Timing Constraints	11
11.	Control Strategy	12
12.	Operational Considerations	12
13.	Stopping Arrangements	13
14.	Timing Points and Mileages	13
15.	Vehicle Livery	14
Арре	endices	
A.	Route Record	15
B.	Sample Running Times for Route Nos. 148 & N148	20

This document should be read in conjunction with the Corporation's Guide for Tenderers (Part A: Explanatory Notes - Service Requirements). Where appropriate, reference is made to the relevant section.

#### 1. TENDERS REQUIRED

This document describes the service for which the Corporation requires Tenders and Tenderers **must** submit a fully compliant bid. In addition, Tenderers **may** wish to draw upon their local knowledge to submit alternative bids which offer improved value for money in meeting passenger needs. These might incorporate, for example, different timings, frequencies, route structures and / or vehicles. The Corporation will welcome such bids and give them careful consideration.

For more information, please refer to Section 2.1 of Part A of the Guide for Tenderers.

#### 2. PROPOSED CHANGES

At this time, the Corporation expects to implement a change to the existing service prior to the commencement of the new Route Agreement for Route Nos. 148 & N148. The route is extended from Shepherd's Bush to White City Bus Station via Wood Lane and Ariel Way. The service change is scheduled for introduction on 29 November 2008.

The designation Route No. N148 is used for contractual purposes only. This service will be marketed as Route No. 148. This includes all publicity, including destination blind displays.

#### 3. TERMINALS

Route Nos. 148 & N148 will operate between Camberwell Green, Denmark Hill and White City Bus Station.

Full details of the route to be followed, the permitted terminal workings and the available stands are shown at Appendix A. Tenderers should particularly note the information relating to the shared usage of stands, the taking of meal reliefs and the use of ferry vehicles.

#### 4. DAYS OF OPERATION

One timetable must be offered for Route Nos. 148 & N148 which will operate as follows:

DAY OF OPERATION	
Mondays to Fridays	Section 6.1
Saturdays & Good Friday	Section 6.2
Sundays	Section 6.3
Christmas Day	No service
Boxing Day	Section 6.4
Other Public Holidays	Sunday service
Nightly	Section 6.5

The New Year's Eve service level should be regarded as a minimum and any frequency increases and/or diversions will be discussed with the successful Tenderer on an annual basis.

#### 5. VEHICLE TYPE

Please refer to Section 2.5 of Part A of the Guide for Tenderers.

Route Nos. 148 & N148 are currently approved for vehicles which are a maximum of 10.7 metres long and 2.55 metres wide. A formal route test will be required for vehicles which exceed these dimensions. This will be arranged with the successful Tenderer.

The service requirement set out in Section 6 assumes that dual door, double deck buses with a minimum capacity of 87 of which approximately 60 should be seated, will be used on this route. Luggage space should also be provided.

Tenderers must submit proposals based on new vehicles. These must be of a low floor design and be accessible to wheelchairs by means of a powered ramp.

Bids for both conventional diesel powered vehicles and diesel-electric hybrid vehicles should be submitted and separate prices for both types are required.

Bids based on a mix of hybrid and conventional vehicles would be welcomed, subject to a minimum of 10 hybrid powered vehicles being offered for this route (full hybrid operation should be offered for routes with a vehicle requirement of less than 10).

Tenderers should refer to the vehicle design (including accessibility) features contained in Schedule II to Annex B of the Framework Agreement and Section 2 Part B of the Master ITT (Version 2 issued June 2005).

Tenderers may also submit bids based on using existing vehicles. Tenderers are asked to specify what refurbishment would be carried out on existing buses and the expected timescale of those works. See Master ITT (Version 2 issued June 2005).

#### 6. FREQUENCIES

The level of service (e.g. every 15 minutes) required by the Corporation is described in terms of the interval between departures. Whilst a completely regular service at the specified frequency should be possible at most times, occasionally a bus may be timetabled to depart up to five minutes earlier or later than the regular time.

Tenderers should note that when the specified frequency changes (e.g. between the peak and midday periods), the scheduled interval between buses should never be greater than that provided by the lower of the two frequencies AT ANY POINT ON THE ROUTE.

Tenderers should note that unless otherwise stated **all** journeys should operate between the terminal points defined in each direction.

#### 6.1 Mondays to Fridays

#### 1. <u>Camberwell Green, Denmark Hill to White City Bus Station</u>

0505 - 0540	Every 15 minutes
0541 - 0605	Every 12 minutes
0606 - 0705	Every 10 minutes
0706 - 0735	Every 7½ minutes
0736 - 0835	Every 6\(^2\) minutes (9 buses per hour)
0836 - 2000	Every 7½ minutes
2001 - 0045	Every 10 minutes

First departure from Camberwell Green, Denmark Hill no later than 0510. Last departure from Camberwell Green, Denmark Hill no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than  $7\frac{1}{2}$  minutes apart at Marble Arch, Park Lane between 0745 and 0815, no more than  $6\frac{2}{3}$  minutes apart between 0816 and 0915, and no more than  $7\frac{1}{2}$  minutes apart between 1545 and 1645.

#### 2. White City Bus Station to Camberwell Green, Denmark Hill

0445 - 0505	Every 15 minutes
0506 - 0540	Every 12 minutes
0541 - 0620	Every 10 minutes
0621 - 1640	Every 7½ minutes
1641 - 1740	Every 6 <sup>2</sup> / <sub>3</sub> minutes (9 buses per hour)
1741 - 1825	Every 7½ minutes
1826 - 2345	Every 10 minutes
2346 - 0025	Every 12 minutes

First departure from White City Bus Station no later than 0450. Last departure from White City Bus Station no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than  $7\frac{1}{2}$  minutes apart at Elephant & Castle, Tabernacle between 0730 and 0900 and between 1515 and 1615, and no more than  $6\frac{2}{3}$  minutes apart between 1740 and 1840.

#### 6.2 Saturdays & Good Friday

#### 1. <u>Camberwell Green, Denmark Hill to White City Bus Station</u>

0505 - 0610	Every 15 minutes
0611 - 0800	Every 12 minutes
0801 - 0900	Every 10 minutes
0901 - 1820	Every 7½ minutes
1821 - 0045	Every 10 minutes

First departure from Camberwell Green, Denmark Hill no later than 0510. Last departure from Camberwell Green, Denmark Hill no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 7½ minutes apart at Marble Arch, Park Lane between 1030 and 1230.

#### 2. White City Bus Station to Camberwell Green, Denmark Hill

0445 - 0535	Every 15 minutes
0536 - 0645	Every 12 minutes
0646 - 0805	Every 10 minutes
0806 - 1745	Every 7½ minutes
1746 - 2345	Every 10 minutes
2346 - 0025	Every 12 minutes

First departure from White City Bus Station no later than 0450. Last departure from White City Bus Station no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 7½ minutes apart at Elephant & Castle, Tabernacle between 1000 and 1200.

#### 6.3 Sundays

#### 1. Camberwell Green, Denmark Hill to White City Bus Station

0505 - 0710	Every 15 minutes
0711 - 0900	Every 12 minutes
0901 - 0045	Every 10 minutes

First departure from Camberwell Green, Denmark Hill no later than 0510. Last departure from Camberwell Green, Denmark Hill no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Marble Arch, Park Lane between 1000 and 1200.

#### 2. White City Bus Station to Camberwell Green, Denmark Hill

0445 - 0620	Every 15 minutes
0621 - 0755	Every 12 minutes
0756 - 2345	Every 10 minutes
2346 - 0025	Every 12 minutes

First departure from White City Bus Station no later than 0450. Last departure from White City Bus Station no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Elephant & Castle, Tabernacle between 1030 and 1230.

## 6.4 Boxing Day

#### 1. Camberwell Green, Denmark Hill to White City Bus Station

0805 - 0900 Every 12 minutes 0901 - 0045 Every 10 minutes

First departure from Camberwell Green, Denmark Hill no later than 0810. Last departure from Camberwell Green, Denmark Hill no earlier than 0040.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Marble Arch, Park Lane between 1000 and 1200.

#### 2. White City Bus Station to Camberwell Green, Denmark Hill

0705 - 0755	Every 12 minutes
0756 - 2345	Every 10 minutes
2346 - 0025	Every 12 minutes

First departure from White City Bus Station no later than 0710. Last departure from White City Bus Station no earlier than 0020.

Tenderers should ensure that buses are scheduled to be no more than 10 minutes apart at Elephant & Castle, Tabernacle between 1030 and 1230.

Tenderers must identify the cost of the Boxing Day element of this service separately.

#### 6.5 Nightly

#### 1. Camberwell Green, Denmark Hill to White City Bus Station

0050 - 0500 Every 20 minutes

First departure from Camberwell Green, Denmark Hill no later than 0055. Last departure from Camberwell Green, Denmark Hill no earlier than 0455.

#### 3. White City Bus Station to Camberwell Green, Denmark Hill

0030 - 0440 Every 20 minutes

First departure from White City Bus Station no later than 0035. Last departure from White City Bus Station no earlier than 0435.

Tenderers must indicate costs for the night service separately.

#### 7. MINIMUM PERFORMANCE STANDARDS

Please refer to Section 2.7 of Part A of the Guide for Tenderers.

Tenderers should note that the objective of the Operator of Route Nos. 148 & N148 shall be to operate all scheduled mileage and adhere **fully** to the published timetable. The Operator must use its best endeavours to achieve this.

The **minimum** standards of acceptable performance for Route No. 148 shall be:

Average Excess Wait Time: No more than 1.20 minutes

Minimum Operated Mileage: No less than 98.00%

The **minimum** standards of acceptable performance for Route No. N148 shall be:

Departing on Time No less than 85.00% Minimum Operated Mileage No less than 99.00%

or as notified by the Corporation from time to time. The Operator will be required to achieve or better the standards.

#### **QSI Thresholds**

The QSI threshold is the standard of performance to be achieved by the operator in order to qualify for an automatic contract extension (in accordance with Schedule IX of the Framework Agreement).

Average Excess Wait Time Threshold = 1.05 minutes

It is unlikely that the minimum number of QSI surveys for Threshold measurement will be conducted on Route No. N148 at present. However, this may change at a later date when a Threshold figure may be published.

#### Summary of proposed QSI coverage: Route Nos. 148 & N148

Note: While London Buses undertakes to carry out QSI surveys at the times and locations specified below, it may prove impossible to rearrange a survey cancelled or nullified at short notice.

#### **Survey locations**

Location of QSI survey points in each direction

Towards White City Towards Camberwell Green

Camberwell Green White City

Elephant & Castle Notting Hill Gate

Victoria Victoria

Notting Hill Gate Elephant & Castle

Total scheduled manual QSI surveys per guarter = 128.

#### 8. RUNNING TIMES

Extracts from the public timetable with sample running times for Route Nos. 148 & N148 are attached at Appendix B. This gives an indication of the time required to travel the route. Attention is drawn to the variations in running times at different times of the day. Please refer to Section 2.8 of Part A of the Guide for Tenderers for further information.

Tenderers should carefully check the existing running times to ensure that they are appropriate in present traffic conditions.

Tenderers should devise their own running times for the section of Route Nos. 148 & N148 between Shepherds Bush Green and White City Bus Station.

When reviewing existing, and devising new, running times Tenderers should refer to:

- the minimum performance standards for Route Nos. 148 & N148 in Section 7 above;
- the historical performance data provided in Section 1 Part B of the introduction to this ITT;
- the paragraph in Section 12 referring to the proposed extension of the Cashless Boarding zone throughout the whole of the London area.

In order to meet reliability targets, Tenderers may wish to consider the inclusion of a boarding time allowance at Victoria Station as appropriate on all or some nights.

Tenderers may consider if school summer holiday schedules, incorporating running time reductions, are desirable for this route. In this event, schedules and costs must be submitted separately.

#### 9. LAYOVERS

Under normal circumstances, layover time on stands and at bus stations should be restricted to that required to provide a reliable service. Longer layovers for any other purpose may only be taken with the permission of the Corporation.

#### 10. TIMING CONSTRAINTS

Route No. 148 should interwork with Route No. N148 to form a seamless 24 hour service.

Tenderers submitting bids should bear this requirement in mind when compiling schedules. This requirement will be negotiated with the successful Tenderer for this route to ensure that optimal interworking/separation is delivered within its schedules.

#### 11. CONTROL STRATEGY

Route Nos. 148 & N148 can suffer from the effects of traffic congestion, making some form of route control essential in order to achieve or better the minimum performance standards for this route.

Tenderers should submit proposals on the control strategy they intend to adopt and the type of control they would intend to use by completing the form provided in Section 3: Part 7 of this ITT. The cost of this control should be included within the main Tender price.

Tenderers should also indicate how they intend to facilitate driver changeovers and meal reliefs for this route.

Further information is provided in Section 2.11 of Part A of the Guide for Tenderers.

#### 12. OPERATIONAL CONSIDERATIONS

Tenderers should note the following operating considerations affecting Route Nos. 148 & N148:

• Route No. 148 can suffer from unpredictable traffic delays in the Elephant & Castle, Westminster, Hyde Park Corner, Marble Arch and Shepherds Bush Green areas.

Tenderers should also note the following factors which may have an impact on Route No. 148 & N148 in the foreseeable future:

• Proposals are being developed to extend the Cashless Boarding Zone throughout the whole of the London area. It is anticipated that this extension would result in significant savings in running and recovery times to bus routes within that proposed zone. As this route traverses a significant proportion of the proposed extended zone, running time and, therefore, resource (cycle time and PVR) savings are expected. Tenderers are required to identify and submit the level of savings per vehicle that could be achieved by reducing peak vehicle requirement, and/or how reliability targets could be revised when the Scheme is introduced.

The above factors have been included to assist Tenderers and represents the information currently available to the Corporation. Tenderers should make their own enquiries about events which may impact upon the route and should form their own views about their likely effect upon it.

#### 13. STOPPING ARRANGEMENTS

Buses operating on Route Nos. 148 & N148 must serve all stops on the line of route designated for the route. There are two types of bus stop:

Compulsory (white stop flag): where all buses must stop.

Request (red stop flag): where buses are only required to stop if a
passenger rings the bell or an intending passenger
signals to the driver.

On all night routes (with N prefix) and on 24 hour routes (between the hours of 0100 and 0430) all bus stops are regarded as request stops regardless of their type.

Tenderers should note that there are proposals (subject to consultation) to remove the distinction between compulsory and request stops. If approved, the successful Tenderer will be advised of these changes in detail.

#### 14. TIMING POINTS & MILEAGES

#### **Timing Points**

The required timing points (and codes) are shown in Caesar.

#### Mileages for Route No. 148 & N148

Camberwell Green, Denmark Hill to White City Bus Station	8.8 miles
White City Bus Station to Camberwell Green, Denmark Hill	9.2 miles

Tenderers should note that:

- these measurements are believed to be accurate to within 0.5 miles, but no warranty or representation as to accuracy is given;
- out of service stand workings have not been measured and are not included within the above measurements;
- if alternative or additional measurements are used by the Tenderer, these must be stated in the tender submission;
- point to point measurements pertaining to recognised curtailment points or alternative terminals will be agreed with the successful Tenderer once the contract has been awarded.

#### 15. VEHICLE LIVERY

All vehicles to be used on Route Nos.148 & N148 from the commencement of the new Route Agreement must be in a livery that is exclusively Corporation red. The paint should be matched accurately to the colour as defined by the following manufacturer's specifications:

#### ICI London Bus Red P498 FPF 3

Other manufacturers should also be able to produce this specification from the ICI colour chart.

This requirement does not include the lower panels which may be in a different colour but which shall not exceed 50cm in height, or the rooftop which should be painted white so as to reduce temperatures inside the vehicle during the summer months.

The positioning and size of Operators' logos are to be agreed between the Operator and the Corporation and, where possible, these should be above the front doors on the nearside of the vehicles and above the drivers' offside cab windows.

All livery proposals must be submitted to the Contracts Tendering Manager for approval.

#### APPENDIX A: ROUTE RECORD

#### **ROUTE Nos. 148 & N148: CAMBERWELL GREEN - WHITE CITY BUS STATION**

#### STREETS TRAVERSED

Towards White City Bus Station: Denmark Hill, Camberwell Green (west side), Camberwell Road, Walworth Road, Elephant & Castle, St George's Road, Westminster Bridge Road, Bridge Street, Parliament Square, Broad Sanctuary, Victoria Street, Grosvenor Gardens, Grosvenor Place, Hyde Park Corner, Park Lane, Cumberland Gate, Bayswater Road, Notting Hill Gate, Holland Park Avenue, Holland Park roundabout, Shepherd's Bush Green (south side), Shepherd's Bush Green (west side), Wood Lane, Ariel Way, Ariel Way roundabout, White City Bus Station.

Towards Camberwell Green: White City Bus Station, Ariel Way roundabout, Ariel Way, Wood Lane, Uxbridge Road, Holland Park Roundabout, Holland Park Avenue, Notting Hill Gate, Bayswater Road, Lancaster Terrace, Westbourne Street, Bayswater Road, Marble Arch, Park Lane, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place, Lower Grosvenor Place, Buckingham Palace Road, Terminus Place, Wilton Road, Allington Street, Bressenden Place, Victoria Street, Broad Sanctuary, Parliament Square, Bridge Street, Westminster Bridge, Westminster Bridge Road, York Road, Addington Street, Westminster Bridge Road, St George's Circus, London Road, Elephant And Castle, Walworth Road, Camberwell Road, Camberwell Green (west side), Denmark Hill.

#### STANDS, TURNING POINTS AND DESTINATION BLINDS

Tenderers should note that under normal circumstances, the specific restrictions relating to each stand will apply to the whole stand at all times. Any variation to such standing arrangements must be agreed by the Corporation. In addition, Tenderers should note the following general requirements:

- 1) Drivers MUST switch off engines during layover periods at bus stations or on stands.
- 2) No meal reliefs may be taken on any stand (on or off line of route) without the permission of the Corporation.
- 3) No crew ferry vehicles may enter any stand (on or off line of route) without the permission of the Corporation.
- 4) Destination blind displays to be used are shown under each stand description. Tenderers may suggest, within their bids, alternative blind displays.
- 5) The intermediate (also known as via) blind display to be used on the nearside of the vehicle is shown in the box below:

148 via Victoria

For further information, please refer to Annex C of the Framework Agreement: General Conditions relating to the use of London Buses' Bus Stations and Stands.

#### **CAMBERWELL GREEN, ORPHEUS STREET**

Public stand on east side of Orpheus Street.

Buses proceed from Denmark Hill via Orpheus Street to stand, departing via Orpheus Street and Daneville Road to Denmark Hill. Set down in Denmark Hill, at stop P and pick up in Denmark Hill, at stop S.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 vehicles on Route No. 148 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities are available in McDonalds, Denmark Hill.

BLIND DISPLAY: Camberwell Green

#### **ELEPHANT & CASTLE, SOUTHWARK BRIDGE ROAD (from White City Bus Station)**

Public stand on the west side of Southwark Bridge Road, commencing 10 metres north of the centre of Keyworth Street and extending 54 metres north.

Buses proceed from London Road via Elephant & Castle, Newington Causeway and Southwark Bridge Road to stand, departing via Southwark Bridge Road, Gaunt Street, Newington Causeway and Elephant & Castle to St George's Road. Set down in London Road, at stop D and pick up in St George's Road, at stop Z.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Elephant & Castle.

#### ST GEORGE'S CIRCUS (from White City Bus Station)

Buses proceed from Westminster Bridge Road via St George's Circus, London Road and Garden Row departing to St George's Road. Set down in Westminster Bridge Road, at stop N and pick up in St George's Road, at stop N.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: St George's Circus

#### PARLIAMENT SQUARE (from White City Bus Station)

Buses proceed from Bridge Street via Victoria Embankment, Horse Guards Avenue, Whitehall and Parliament Street departing to Parliament Square. Set down in Bridge Street, at stop H and pick up in Parliament Square, at stop P.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: Parliament Square

#### VICTORIA, VICTORIA STREET (from Camberwell Green)

Public stand for two buses on south side of Victoria Street, commencing at party wall of nos. 193/195 and extending 24 metres eastwards.

Buses proceed from Victoria Street direct to stand, departing via Victoria Street and Buckingham Palace Road to Terminus Place. Set down in Victoria Street, at stop G and pick up in Terminus Place, at stop E.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Victoria

#### VICTORIA, VAUXHALL BRIDGE ROAD (WEST) (from White City Bus Station)

Public stand for eight buses on west side of Vauxhall Bridge Road in two sections, each 37 metres long, separated by a 10 metre loading bay outside the entrance to the Apollo Theatre.

Buses proceed from Terminus Place via Wilton Road and Vauxhall Bridge Road to stand, departing via Vauxhall Bridge Road, Neathouse Place and Wilton Road to Victoria Street. Set down in Terminus Place, at alighting point and pick up in Victoria Street, at stop G.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Victoria

#### **HYDE PARK CORNER, ACHILLES WAY**

Public stand on north side of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 12 metres west.

#### From Camberwell Green

Buses proceed from Grosvenor Place via Hyde Park Corner, Park Lane and Achilles Way to stand, departing via Achilles Way, Park Lane and Hyde Park Corner to Duke of Wellington Place. Set down in Grosvenor Place, at stop K and pick up in Duke of Wellington Place, at stop F.

#### From White City Bus Station

Buses proceed from Park Lane via Achilles Way to stand, departing via Achilles Way to Park Lane. Set down in Park Lane, at stop B and pick up in Park Lane, at stop Y.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hyde Park Corner

#### **MARBLE ARCH, TYBURN WAY**

Public stand on west side of Tyburn Way, commencing 1 metre south of lamp standard No 20512 and extending 33 metres south.

#### From Camberwell Green

Buses proceed from Park Lane via Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way and Marble Arch to Park Lane. Set down in Park Lane, at stop W and pick up in Park Lane, at stop R.

#### From White City Bus Station

Buses proceed from Bayswater Road via Marble Arch, Park Lane, Cumberland Gate and Tyburn Way to stand, departing via Tyburn Way, Marble Arch, Park Lane and Cumberland Gate to Bayswater Road. Set down in Bayswater Road, at stop C and pick up in Bayswater Road, at stop A.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: To be used for unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Marble Arch

#### **LANCASTER GATE STATION**

#### From Camberwell Green

Buses proceed from Bayswater Road departing to Lancaster Terrace. Set down in Bayswater Road, at stop LC and pick up in Lancaster Terrace, at stop LA.

#### From White City Bus Station

Buses proceed from Lancaster Terrace via Westbourne Street departing to Bayswater Road. Set down in Lancaster Terrace, at stop LA and pick up in Bayswater Road, at stop LG.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: Lancaster Gate

#### NOTTING HILL GATE (from Camberwell Green)

Buses proceed from Bayswater Road via Notting Hill Gate, Palace Gardens Terrace, Kensington Mall and Kensington Church Street departing to Notting Hill Gate. Set down in Bayswater Road, at stop S and pick up in Notting Hill Gate, at stop M.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: Notting Hill Gate

#### **HOLLAND PARK ROUNDABOUT (from Camberwell Green)**

Buses proceed from Holland Park Avenue via Holland Park roundabout departing to Holland Park Avenue. Set down in Holland Park Avenue, at stop HD and pick up in Holland Park Avenue, at stop HJ.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not stand.

BLIND DISPLAY: Holland Park Roundabout

#### WHITE CITY BUS STATION, STAND Z11

Private stand for 3 buses at Stand Z11 in White City Bus Station.

Buses proceed from White City Bus Station direct to stand, departing to White City Bus Station. Set down in White City Bus Station, at alighting point and pick up in White City Bus Station, at stop WK.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route No. 148 should be

scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any time.

OTHER INFORMATION: Toilet facilities to be confirmed.

BLIND DISPLAY: White City

LBSL/AM/Route No. 148 17/11/2008 Tranche 285

## **APPENDIX B: SAMPLE RUNNING TIMES FOR ROUTE No. 148**

(based on current schedule)

#### **MONDAYS TO FRIDAYS**

## 1. White City Bus Station to Camberwell Green, Denmark Hill

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
White City Bus Station	0453	0756	1202	1655	2305
Shepherds Bush Green Uxbridge Road	0455	0759	1206	1659	2307
Shepherds Bush Kensington Hilton	0457	0801	1208	1701	2309
Notting Hill Gate	0501	8080	1214	1707	2313
Lancaster Gate Station	0504	0813	1219	1712	2317
Marble Arch Park Lane	0508	0819	1225	1719	2321
Park Lane Hilton Hotel	0510	0823	1229	1723	2324
Victoria Station Terminus Place	0515	0830	1236	1730	2329
Westminster Station	0521	0840	1246	1741	2336
St George's Circus Westminster Bridge	0525	0845	1251	1747	2340
Elephant and Castle Tabernacle	0527	0849	1255	1752	2343
Walworth Road East Street	0529	0853	1300	1757	2346
Camberwell Green Denmark Hill	0534	0901	1310	1808	2351
	41	65	68	73	46
	minutes	minutes	minutes	minutes	minutes

## Service Specification for Route Nos. 148 & N148 - 17/11/2008

## 2. Camberwell Green, Denmark Hill to Shepherds Bush Green

	Typical early morning	Longest morning peak	Typical interpeak	Longest afternoon peak	Typical late evening
Camberwell Green Denmark Hill	0526	0801	1158	1658	2300
Walworth Road East Street	0531	0810	1207	1707	2304
Elephant and Castle Tabernacle	0534	0815	1211	1711	2308
St George's Road Imperial War Museum	0536	0818	1213	1713	2310
Westminster Station	0540	0825	1219	1719	2314
Victoria Station Victoria Street	0546	0835	1228	1729	2320
Park Lane Hilton Hotel	0550	0840	1233	1734	2324
Marble Arch Park Lane	0552	0844	1237	1738	2326
Lancaster Gate Station	0555	0848	1242	1744	2330
Notting Hill Gate Shepherds Bush Green <i>Kensington</i>	0559	0853	1248	1750	2335
Hilton	0603	0901	1257	1759	2341
Shepherds Bush Green Bingo Hall	0606	0905	1302	1805	2342
White City Bus Station	0608	0908	1305	1810	2344
	42 minutes	67 minutes	67 minutes	72 minutes	44 minutes

## **SATURDAYS**

## 1. Shepherds Bush Green to Camberwell Green, Denmark Hill

_	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
White City Bus Station	0453	1102	1301	2305
Shepherds Bush Green Uxbridge Road	0455	1106	1305	2307
Shepherds Bush Kensington Hotel	0457	1108	1307	2309
Notting Hill Gate	0501	1114	1312	2313
Lancaster Gate Station	0504	1119	1318	2317
Marble Arch Park Lane	0508	1125	1324	2321
Park Lane Hilton Hotel	0510	1129	1328	2324
Victoria Station Terminus Place	0515	1135	1335	2329
Westminster Station	0521	1144	1344	2336
St George's Circus Westminster Bridge	0525	1149	1349	2340
Elephant and Castle Tabernacle	0527	1153	1353	2343
Walworth Road East Street	0529	1157	1357	2346
Camberwell Green Denmark Hill	0534	1206	1406	2351
	41	64	65	46
	minutes	minutes	minutes	minutes

# Service Specification for Route Nos. 148 & N148 - 17/11/2008

## 2. Camberwell Green, Denmark Hill to Shepherds Bush Green

	Typical early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Camberwell Green Denmark Hill	0526	1055	1254	2300
Walworth Road East Street	0531	1103	1303	2305
Elephant and Castle <i>Tabernacle</i> St George's Circus <i>Imperial War</i>	0534	1107	1307	2308
Museum	0536	1109	1309	2310
Westminster Station	0540	1114	1314	2314
Victoria Station Victoria Street	0546	1123	1323	2320
Park Lane Hilton Hotel	0550	1128	1328	2324
Marble Arch Park Lane	0552	1132	1332	2326
Lancaster Gate Station	0555	1137	1337	2330
Notting Hill Gate	0559	1142	1343	2335
Shepherds Bush Kensington Hilton	0603	1150	1351	2339
Shepherds Bush Green South Side	0606	1155	1356	2343
White City Bus Station	0608	1159	1400	2346
	42	64	66	46
	minutes	minutes	minutes	minutes

## **SUNDAYS**

## 1. Shepherds Bush Green to Camberwell Green, Denmark Hill

_	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
White City Bus Station	0453	1053	1259	2305
Shepherds Bush Green Uxbridge Road	0455	1056	1302	2307
Shepherds Bush Kensington Hilton	0457	1058	1304	2309
Notting Hill Gate	0501	1104	1310	2313
Lancaster Gate Station	0504	1110	1317	2317
Marble Arch Park Lane	0508	1115	1322	2321
Park Lane Hilton Hotel	0510	1119	1326	2324
Victoria Station Terminus Place	0515	1125	1333	2329
Westminster Station	0521	1133	1342	2336
St George's Circus Westminster Bridge	0525	1138	1347	2340
Elephant and Castle Tabernacle	0527	1141	1351	2343
Walworth Road East Street	0529	1144	1354	2346
Camberwell Green Denmark Hill	0534	1152	1402	2351
	41	59	63	46
	minutes	minutes	minutes	minutes

## Service Specification for Route Nos. 148 & N148 - 17/11/2008

## 2. Camberwell Green, Denmark Hill to Shepherds Bush Green

	Typical Early morning	Typical late AM shopping period	Typical PM shopping period	Typical late evening
Camberwell Green Denmark Hill	0526	1102	1300	2300
Walworth Road East Street	0529	1109	1308	2305
Elephant and Castle Tabernacle	0534	1113	1312	2308
St George's Road Imperial War Museum	0536	1115	1314	2310
Westminster Station	0540	1120	1319	2314
Victoria Station Victoria Street	0546	1128	1327	2320
Park Lane Hilton Hotel	0550	1133	1332	2324
Marble Arch Park Lane	0552	1136	1336	2326
Lancaster Gate Station	0555	1141	1341	2330
Notting Hill Gate	0559	1148	1348	2335
Shepherds Bush Kensington Hilton	0603	1154	1356	2339
Shepherds Bush Green Bingo Hall	0606	1156	1400	2343
White City Bus Station	0608	1201	1403	2346
	42	59	63	46
	minutes	minutes	minutes	minutes

#### **NIGHTLY**

### 1. Shepherds Bush Green to Camberwell Green, Denmark Hill

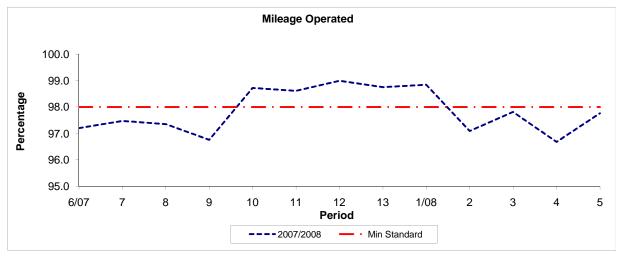
	Typical nightly
White City Bus Station	0136
Shepherds Bush Green Uxbridge Road	0138
Shepherds Bush Kensington Hilton	0140
Notting Hill Gate	0144
Lancaster Gate Station	0147
Marble Arch Park Lane	0150
Park Lane Hilton Hotel	0153
Victoria Station Terminus Place	0158
Westminster Station	0204
St George's Circus Westminster Bridge	0207
Elephant and Castle Tabernacle	0210
Walworth Road East Street	0212
Camberwell Green Denmark Hill	0217
	41 minutes

### 2. Camberwell Green, Denmark Hill to Shepherds Bush Green

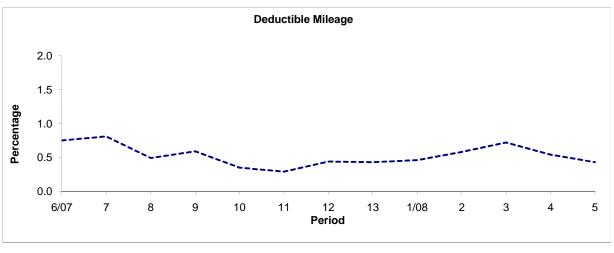
	Typical nightly
Camberwell Green Denmark Hill	0054
Elephant and Castle Tabernacle	0101
St Georges Road Imperial War Museum	0103
Westminster Station	0107
Victoria Station Victoria Street	0112
Park Lane Hilton Hotel	0116
Marble Arch Park Lane	0118
Lancaster Gate Station	0122
Notting Hill Gate	0126
Shepherds Bush Kensington Hilton	0131
Shepherds Bush Green South Side	0133
White City Bus Station	0136
	40 minutes

The above tables have been included to assist Tenderers. They represent the information currently available to the Corporation. Tenderers should form their own views about what is appropriate in terms of running times. (See Section 8.)

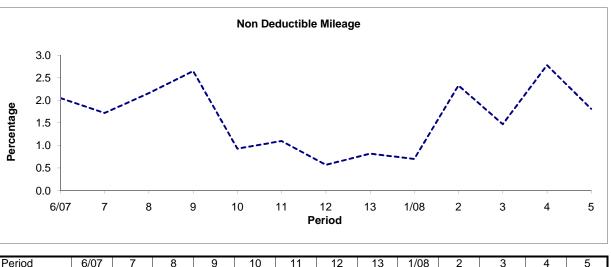
# PART B - PERFORMANCE STATISTICS Route 148



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	97.20	97.47	97.35	96.76	98.72	98.61	98.99	98.75	98.84	97.09	97.81	96.68	97.76
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00



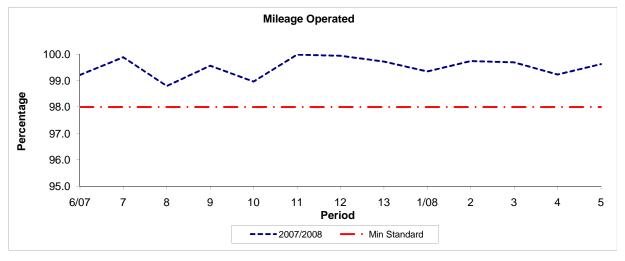
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.75	0.81	0.49	0.59	0.35	0.29	0.44	0.43	0.46	0.58	0.72	0.54	0.43



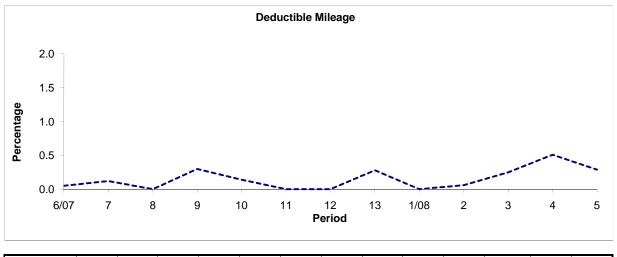
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	2.05	1.72	2.16	2.65	0.93	1.10	0.57	0.82	0.70	2.33	1.47	2.78	1.81

Note: Mileage is based on 4 weeks data

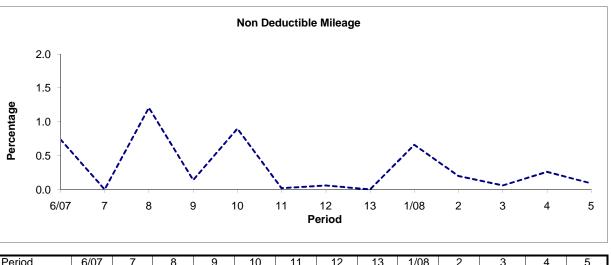
# PART B - PERFORMANCE STATISTICS Route N148



Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	99.21	99.88	98.79	99.56	98.96	99.98	99.94	99.72	99.34	99.74	99.69	99.23	99.62
Min Standard	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00	98.00

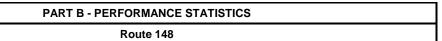


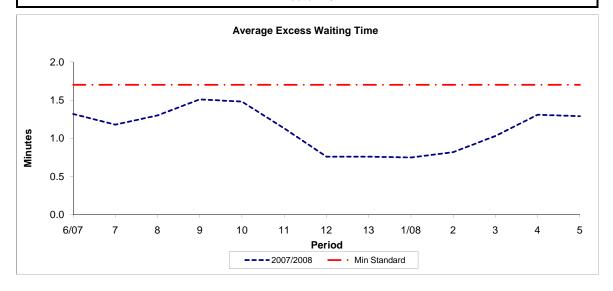
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.05	0.12	0.00	0.30	0.14	0.00	0.00	0.28	0.00	0.06	0.25	0.51	0.29



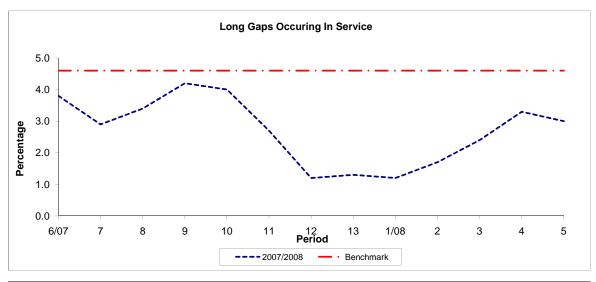
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	0.74	0.00	1.21	0.14	0.90	0.02	0.06	0.00	0.66	0.20	0.06	0.26	0.09

Note: Mileage is based on 4 weeks data





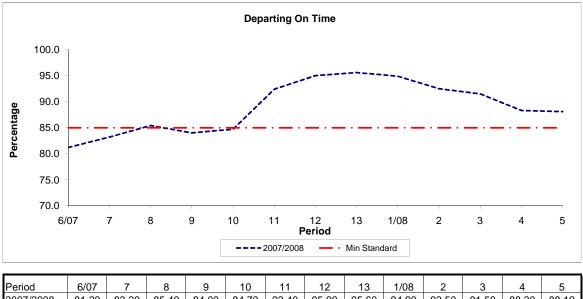
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	1.32	1.18	1.30	1.51	1.48	1.13	0.76	0.76	0.75	0.82	1.03	1.31	1.29
Min Standard	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70	1.70

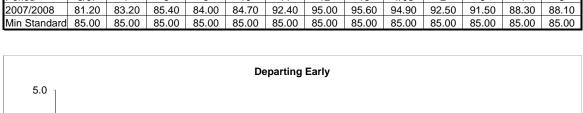


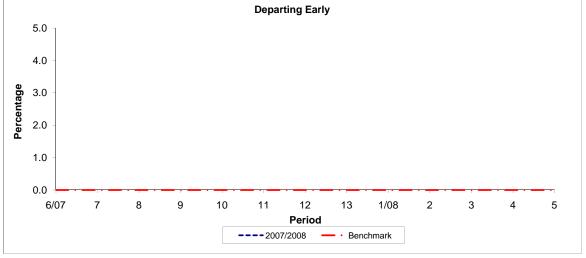
Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008	3.80	2.90	3.40	4.20	4.00	2.70	1.20	1.30	1.20	1.70	2.40	3.30	3.00
Benchmark	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60	4.60

Note: Reliability is based on 12 weeks rolling data

# PART B - PERFORMANCE STATISTICS Route N148







Period	6/07	7	8	9	10	11	12	13	1/08	2	3	4	5
2007/2008													
Benchmark	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Note: Reliability is based on 12 weeks rolling data