

7. Service Specification

Route:143D

QX41701

This Service Specification forms section 7 of the ITT and should be read in conjunction with the ITT document, Version 1 dated 29 September 2011.

You are formally invited to tender for the provision of the bus service detailed below and in accordance with this Service Specification. Tenderers must ensure that a Compliant Tender is submitted and this will only be considered for evaluation if all parts of the Tender documents, as set out in section 11, have been received by the Corporation by the Date of Tender. The Tender must be fully completed in the required format, in accordance with the Instructions to Tenderers. A Compliant Tender must comply fully with the requirements of the Framework Agreement; adhere to the requirements of the Service Specification; and reflect the price of operating the Services with new vehicles.

Terminus Points	East Finchley, Cemetery and Archway Station, Macdonald Road
Contract Basis	Non-Incentivised
Commencement Date	29 th June 2013
Vehicle Type	87 capacity, dual door, double deck buses
Current Maximum Approved Dimensions	10.1 metres long and 2.55 metres wide
New Vehicles Mandatory	No
Hybrid Price Required	No
Sponsored Route	No
Departing on Time	No less than 100.00%
Departing Early	No more than 0.00%
Deductible Lost Mileage	No more than 0.00%
Non Deductible Lost Mileage	No more than 0.00%
Advertising Rights	Operator

The Date of Tender for this ITT is:
No later than 12 Noon on 2nd July 2012.

Tenderers should refer to section 3 of Part A for the Service Specification Explanatory Notes and Appendix B of section 5 for the Example Service Specification of the ITT document.

SERVICE SPECIFICATION

- 1) SERVICE SPEC - ROUTE SPECIFICATION INFORMATION
- 2) NOTES
- 3) SCHEDULE REQUIREMENTS
- 4) OPERATIONAL CONSIDERATIONS
- 5) ROUTE RECORD, IBUS MILEAGE & QSI POINTS

2) NOTES

Proposed Changes:

At this time, no changes are proposed to the existing service for introduction prior to the commencement of the new Route Agreement for Route No. 143D.

Tenderers should note that the following alterations (subject to consultation) are proposed as part of this Service Specification for introduction with the new Route Agreement:

- 87 capacity, dual door, double deck buses are specified, subject to a satisfactory route test
- **For contractual purposes, this will be numbered as Route No. 143D but will display Route No. 143.**
- **The contract is specified for five years duration, however London Buses retains the right to terminate the contract having given 12 weeks notice to allow retendering with Route No. 143. This may take place in 2015 or 2017, subject to potential contract extension. In such circumstances no recompense will be payable to the successful Tenderer.**

3) SCHEDULE REQUIREMENTS

3.1) MONDAY TO FRIDAY SCHOOLDAYS SCHEDULE REQUIREMENTS

East Finchley, Cemetery and Archway Station, Macdonald Road		Archway Station, Macdonald Road and East Finchley, Cemetery	
1540	One journey	0805	One journey
1545	One journey		
1550	One journey		

The timetable for Route No. 143D is specifically designed to meet the start and finish time of Bishop Douglass School in the East Finchley area.

4) OPERATIONAL CONSIDERATIONS

4.1) Route No. 143D can suffer unpredictable traffic delays in the Archway area.

5) ROUTE RECORD, CURRENT PERFORMANCE, QSI BY TIME OF DAY, IBUS MILEAGE & QSI POINTS

5.1) ROUTE RECORD
As per Busnet Printout.

5.2) IBUS MILEAGE & QSI POINTS
As per current print out.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 143: Brent Cross, Shopping Centre - Archway Station

Date of Structural Change: 29 June 2013.

Date of Service Change: 29 June 2013.

Reason for Issue: New Tender.

STREETS TRAVERSED

Towards Archway Station: Brent Cross Bus Station, Prince Charles Drive, Spalding Road, Hendon Way, Watford Way, The Burroughs, Church Road, The Quadrant, Finchley Lane, Hendon Lane, Gravel Hill, Regent's Park Road, Ballards Lane, Long Lane, Squires Lane, Manor View, East End Road, East Finchley High Road, Great North Road, Archway Road, Bakers Lane, North Hill, North Road, Highgate High Street, Highgate Hill, Macdonald Road.

Towards Brent Cross, Shopping Centre: Junction Road, Highgate Hill, Highgate High Street, North Road, North Hill, Great North Road, East Finchley High Road, East End Road, Manor View, Squires Lane, Long Lane, Ballards Lane, Regent's Park Road, Gravel Hill, Hendon Lane, Finchley Lane, The Quadrant, Church Road, The Burroughs, Watford Way, Hendon Way, Brent Cross Interchange, North Circular Road, Cooper Road, Cooper Road Roundabout, Prince Charles Drive, Brent Cross Bus Station.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

BRENT CROSS SHOPPING CENTRE, BUS STATION

Private stand for up to 19 buses in Brent Cross Bus Station on north side of Prince Charles Drive.

Buses proceed from Brent Cross Bus Station direct to stand, departing to Brent Cross Bus Station. Set down in Brent Cross Bus Station, at Stop A (35211 - Brent Cross Shopping Centre, Last Stop on LOR: 35211 - Brent Cross Shopping Centre) and pick up in Brent Cross Bus Station, at Stop C (35213 - Brent Cross Shopping Centre, First Stop on LOR: 35213 - Brent Cross Shopping Centre).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 143 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Brent Cross.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

HENDON CENTRAL STATION

Public stand on east side of Watford Way, north of Rundell Crescent, commencing at a point 109 metres south of Prothero Gardens.

From Archway Station.

Buses proceed from Watford Way via Hendon Way, Brent Cross Interchange, Hendon Way, Watford Way, The Burroughs and Watford Way to stand, departing via Watford Way, Hendon Way, Brent Cross Interchange and Hendon Way to Watford Way. Set down in Watford Way, at Stop G (3435 - Hendon Central Station <>, Last Stop on LOR: 3435 - Hendon Central Station <>) and pick up in Watford Way, at Stop F (33356 - Hendon Central Station <>, First Stop on LOR: 33356 - Hendon Central Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hendon Central.

FINCHLEY CENTRAL, HENDON LANE

Public stand for two buses in bay on west side of Hendon Lane, outside St Mary's Church, commencing 20 metres south of a point opposite the centre of College Terrace.

From Archway Station.

Buses proceed from Gravel Hill via Hendon Lane to stand, departing via Hendon Lane to Regent's Park Road. Set down in Gravel Hill, L (BP2834 - Gravel Hill, Last Stop on LOR: BP2834 - Gravel Hill) and pick up in Regent's Park Road, at Stop E (2763 - Dollis Park, First Stop on LOR: 2763 - Dollis Park).

From Brent Cross, Shopping Centre.

Buses proceed from Hendon Lane direct to stand, departing via Hendon Lane to Regent's Park Road. Set down in Hendon Lane, Q (16498 - St Mary's Avenue, Last Stop on LOR: 16498 - St Mary's Avenue) and pick up in Regent's Park Road, at Stop H (15677 - Hendon Lane, First Stop on LOR: 15677 - Hendon Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Finchley, Church End.

EAST FINCHLEY CEMETERY

Buses proceed out of service from East End Road. Buses depart from out of service to East End Road. Set down in East End Road, H (33334 - East Finchley Cemetery, Last Stop on LOR: 33334 - East Finchley Cemetery) and pick up in East End Road, J (33333 - East Finchley Cemetery, First Stop on LOR: 33333 - East Finchley Cemetery).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	None.
BLIND DISPLAY:	East Finchley Schools.

EAST FINCHLEY STATION, GREAT NORTH ROAD (from Brent Cross, Shopping Centre)

Public stand on west side of Great North Road, commencing at a point 7 metres north of the southern flank wall of No. 6 Wellington Place and extending 18 metres south. Buses proceed from East Finchley High Road via The Bishops Avenue, Aylmer Road and Great North Road to stand, departing to Great North Road. Set down in East Finchley High Road, at Stop G (27477 - East Finchley Station <>, Last Stop on LOR: 27477 - East Finchley Station <>) and pick up in Great North Road, at Stop D (9878 - The Bishops Avenue, First Stop on LOR: 9878 - The Bishops Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	East Finchley.

EAST FINCHLEY STATION FORECOURT (from ARCHWAY STATION)

Private stand for one bus on east side of station forecourt, commencing outside the entrance of the Underground Station and extending 12 metres.

Buses proceed from East Finchley High Road via East Finchley Station Forecourt to stand, departing via East Finchley Station Forecourt to East Finchley High Road. Set down in East Finchley High Road, at Stop E (14632 - East Finchley Station <>, Last Stop on LOR: 14632 - East Finchley Station <>) and pick up in East Finchley High Road, at Stop G (27477 - East Finchley Station <>, First Stop on LOR: 27477 - East Finchley Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	East Finchley.

ARCHWAY STATION, MACDONALD ROAD

Private stand for up to 16 buses in Bus Parking Area between east side of MacDonald Road and north side of Vorley Road.

Buses proceed from Macdonald Road via Bus Parking Area to stand, departing via Bus Parking Area and Vorley Road to Junction Road. Set down in Macdonald Road, at Alighting Point (26434 - Archway Station <> / Macdonald Road, Last Stop on LOR: 26434 - Archway Station <> / Macdonald Road) and pick up in Junction Road, at Stop V (12619 - Archway Station <> / Junction Road, First Stop on LOR: 12619 - Archway Station <> / Junction Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	None.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Archway.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours a day.

Transport for London - QSI Point and Mileage

Route 143D

Service change 22156

Date 26 October 2009

Locations shaded in blue denote QSI points under Full iBus

OUT DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
EFLYCM	33333	East Finchley Cemetery		
	16508	Ossulton Way	285	0.18
	16510	Trinity Avenue	343	0.21
	16511	Stanley Road	242	0.15
	BP4125	High Road East Finchley	519	0.32
	10242	Fairlawn Avenue	109	0.07
EFLYSN	27477	East Finchley Station	255	0.16
	9877	The Bishops Avenue	215	0.13
	9873	Woodside Avenue	314	0.20
	34628	North Hill Avenue	540	0.34
	70101	Highgate Group Practice	308	0.19
	34624	Hillcrest Estate	272	0.17
	34626	St Michaels School	154	0.10
	BP4306	Highgate School	249	0.15
HVILSG	9446	South Grove	173	0.11
	14618	Channing School	324	0.20
	14616	Highgate Hill / Hornsey Lane	254	0.16
	14612	Whittington Hospital / Magdala Avenue	279	0.17
	34429	Archway Station	136	0.08
ARCHMR	26434	Archway Station / Macdonald Road	91	0.06
TOTAL ROUTE MILEAGE - OUT DIRECTION			5062 metres	3.15 miles

BACK DIRECTION				
Timing Point Code	Stop Number	Stop Name	Metres	Miles
ARCHJR	12619	Archway Station / Junction Road		
	33981	Archway Station / Highgate Hill	147	0.09
	14613	Waterlow Road / Whittington Hospital	213	0.13
	14615	Waterlow Park	442	0.27
	14619	Bisham Gardens	250	0.16
HVILSG	9445	South Grove	197	0.12
	33141	Highgate School	206	0.13
	34625	Hillcrest Estate	317	0.20
	BP5121	Highgate Group Practice	335	0.21
	34627	North Hill Avenue	269	0.17
	9874	Woodside Avenue	391	0.24
	9878	The Bishops Avenue	488	0.30
EFLYSN	14632	East Finchley Station	146	0.09
	4651	Fairlawn Avenue	224	0.14
	16512	Abbots Gardens	546	0.34
	16509	Trinity Avenue	321	0.20
	16507	Ossulton Way	447	0.28
EFLYCM	33334	East Finchley Cemetery	174	0.11
TOTAL ROUTE MILEAGE - BACK DIRECTION			5113 metres	3.18 miles