



01 November 2023
Our ref: IRN21101085

Dear Sir / Madam

Freedom of Information Act 2000

This request is being handled under the Freedom of Information Act 2000.

Request and response

1. *How many PCNs have been issued at Lambeth Road (W) to individuals who entered from the side road and later contested the signage visibility in their responses?*

Under FOI Section 1(1) any person making a request for information to a public authority is entitled (a) to be informed in writing by the public authority whether it holds information of the description specified in the request (b) if that is the case, to have that information communicated to him.

I am advised by my colleagues that Lambeth Council does not hold any such information. Consequently, the answer to Section 1(1)(a) is NO and thus our further duty under 1(1)(b) does not arise on this occasion.

2. *Out of the aforementioned number, how many PCNs were subsequently cancelled?*

Unknown.

3. *When was the issue of the rotated sign first reported to the council?*

This FOI request is the first report to the Highways team.

4. *When the council presents cases against road users at Lambeth Road (W) irrespective of their approach route - photographic evidence is submitted to the Environment and Traffic Adjudicators to demonstrate compliance with sign visibility standard image for this location. Could you please provide the date on which this recurring photograph was initially captured?*

Our records indicate that the Representation and Appeals Team requested images for their files from Lambeth Parking Maintenance Team of the white bus lane sign in Lambeth Walk back in June 2020.

DATE RECEIVED	REPORTED BY	ROAD NAME	LOCATION	REPORTED FAULT	ASSIGNED TO	note
13 June 2020	Representation and Appeals Officer	Lambeth Walk	junction Lambeth Rd	n/a	see note	officer requested images of bus lane sign (white) at location stated. Images taken and sent onto officer. G1

5. *In cases where individuals feel unjustly penalized due to outdated or inaccurate evidence submitted by the council (for instance, when the photographs used do not reflect the current state of the signage), what is the appropriate contact or email address for them to seek refunds for charges incurred as a result of adjudication by the Environment and Traffic Adjudicators?*

If an individual believes that inaccurate evidence was provided by the council at ETA, then that individual would need to present their evidence to ETA. If ETA rules in their favour based on their evidence, then the council would refund any monies paid to the PCN. There is no email address for such a request.

Right to review

If you are dissatisfied with the way in which your request has been dealt with you can request an internal review. Tell us why you are unhappy with our response within 40 working days, and it will be looked at afresh. We will aim to provide you with our review response within 20 working days.

By email: foi@lambeth.gov.uk (Please quote the reference number above) or by writing to:

London Borough of Lambeth
Freedom of Information
P.O. Box 734
Winchester
S023 5DG

If you remain dissatisfied with the outcome of the review you have a further right to appeal to the Information Commissioner, who regulates the implementation of the Freedom of Information Act. The Commissioner can be contacted at the following address:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 0330 123 1113
Website: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

FOI Team
London Borough of Lambeth

Website: www.lambeth.gov.uk

Lambeth - a Co-operative Council