

Contact: Julie Johnson  
Direct tel: 03000 260000  
Email: [inforights@durham.gov.uk](mailto:inforights@durham.gov.uk)  
Our ref: 4877321



23/5/2023

Jamie Dixon

Dear Jamie Dixon

### **Freedom of Information Act 2000**

I can confirm that the information requested is held by Durham County Council. I have detailed below the information that is being released to you.

From 1st April 2021 to 31st March 2022, a total of 29,172 live Penalty Charge Notices were issued for vehicles contravening a Bus Gate restriction. This does not include warning notices, double jeopardy's etc.

From this to date we have received a total income of £811,293. Please note some cases still remain outstanding and some payments have been made at different stages (i.e. at discount, in full, with surcharges added).

Please quote the reference number 4877321 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Please put your grounds for an appeal in writing and email us back explaining which internal review applies.

- Late (you want us to explain why the response was late or has not yet been provided)
- Disagree with exemption (wrong exemption, or applied incorrectly)
- Disagree with the public interest test (Explain in detail why you believe the public interest test favours disclosure.)
- Request is incomplete, information is missing (indicate what is missing), information is inaccurate Information is not what was requested.

### **Resources**

Durham County Council, County Hall, Durham DH1 5UF  
Main Telephone 03000 26 0000

Text Messaging Service 07797 870 192- your message must start with the word: INFO

Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to [inforigxxx@xxxxxx.xxv.uk](mailto:inforigxxx@xxxxxx.xxv.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF.  
Telephone: **0303 123 1113**  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours faithfully

Julie Johnson  
FOI & DP Officer

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