Mr Greg Taylor request-147385-d04de3c2@whatdotheyknow.com



Our ref: 169868

25th February 2013

Dear Mr Taylor,

Freedom of Information Request

Thank you for your e-mail of 27th January regarding your request for information made under the Freedom of Information Act about our parking services.

I have reviewed your request and interpreted it as follows:

- 1. How many Penalty Charge Notices (PCNs) have been issued for contravention code 34J for the period from 2008 to 2012? The figures should be broken down by each year and by each individual CCTV cameras.
- 2. What revenue has been generated by the CCTV cameras for the period from 2008 to 2012?
- 3. Of the PCNs that were issued, how many were cancelled when:
 - a. They were contested with the Council?
 - b. When appealed to the Parking and Traffic Appeals Service?

The answers to questions 1, 2 and 3a are provided in the attached spreadsheet. I haven't given any figures for the information requested in question 3b.

This is because as our system can't currently extract this data from our parking database. To provide the requested information an officer would need to look at each PCN that was cancelled over the requested period and to determine which of these were cancelled when they were appealed to the Parking and Traffic Appeals Service. I consider that this would exceed the cost limit set out in the Act.

I hope you are happy with the information I have provided. However, if you are dissatisfied with the way in which your Freedom of Information request has been dealt with you can request an internal review by contacting our FOI team via e-mail at: foi@lambeth.gov.uk (please quote the reference number above) or by writing to:

Freedom of Information Officer Legal Services Lambeth Town Hall Brixton Hill Brixton SW2 1RW Yours sincerely,

Josh Jeffery

Customer Experience Improvement Officer Customer Experience Team

Customer Experience Team Direct Line: 020 7926 2808 Facsimile: 020 7926 0506

E-mail: parkingcustomerexp@lambeth.gov.uk

Jan 5