

**Email Response to:** [request-658226-c92809df@whatdotheyknow.com](mailto:request-658226-c92809df@whatdotheyknow.com)

13<sup>th</sup> May 2020

Dear Mr Gooding

I am writing to confirm that Ipswich Buses Limited has now completed its search for the information outlined in your email on 6<sup>th</sup> April 2020, regarding you requesting the release of the "A list of all the destinations that your buses display" along with "Anything related to the old Optare Spectra's (50-53) please".

I have attached with this letter a list of destinations which are programmed into the destination displays fitted to our vehicles.

I am unable to provide you with any information about the former Optare Spectra's (50-53) as we are legally only required to keep vehicle records for 15 months and these vehicles were disposed off several years ago.


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If you have any queries about this email, please contact me. Please remember to quote the reference number FOI130520 in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to our Information Officer at the above address.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

Yours sincerely



**Stephen Bryce**  
General Manager