

Mr Daniel South
1 Stuart Street
Aberdare
CF44 7LY

Date: 12/10/2015
Enquiries: 02920 740365
Our Ref: RH/HQ569/49

Dear Sir

Re: Request for information regarding Stuart Street, Aberdare, CF44 7LY

I refer to your request for information under the Environmental Information Regulations 2004 ("the regulations"), received by us on 16th September 2015 wherein you requested information regarding works carried out at CF44 7LY on 3rd September 2015.

By way of background, Dwr Cymru Cyfyngedig ('Dwr Cymru') is responsible for the public water main at Stuart Street Aberdare CF44 7LY and the communication pipes that connect individual properties to the water main. Any pipework beyond the communication pipe, into the properties is private and the responsibility of the homeowners.

In response to your questions:

- 1) Any information from ANEY regarding the works undertaken on 3rd September at CF44 7LY
On 3rd September 2015 Dwr Cymru repaired a leaking communication pipe and ferrule outside 1 Stuart Street. The documentation we hold in respect of this is listed within the chart attached.
- 2) What was the problem at CF44 7LY?
Our leakage detection team, RPS, identified a leak on the communication pipe and upon excavating, identified that the ferrule was also leaking. Both were repaired on 3rd September 2015.
- 3) What works were undertaken at CF44 7LY?

In the last 2 years there have been seven leak repairs within CF44 7LY and details are attached. Please note that in accordance with Regulation 13 of the Environmental

4) How was the leak detected?

The leak was detected by RPS, our leakage detection team. They walked the whole area to detect any leakage by sounding all mains and service pipe fittings in accordance with Leakage Techniques Guidance (entitled PWG 005).

5) How large was the leak?

The leak was not quantified and so we cannot inform you how large the leak was.

6) What previous checks were undertaken regarding leaks at CF44 7LY in the past 2 years?

There had been 2 planned leakage interventions in this area, one on 16th June 2014 and one on 24th August 2015. It was in the latter planned leakage intervention that the leaks near your property were detected.

7) Were there any other issues regarding water leaks at CF44 7LY in the past 2 years?

Yes, there were 7 leaks identified and full details are attached. In accordance with Regulation 13 have not included any information that would breach the Data Protection Act 1998.

I hope that this response is clear and answers all your queries. Should you have any questions, please do not hesitate to contact me. If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of this response and should be addressed to General Counsel and Company Secretary, Heol Pentwyn, Nelson, Treharris, Mid Glamorgan, CF46 6LY.

If you are dissatisfied with the outcome of any internal review, you can apply to the Information Commissioner, who will consider whether Dwr Cymru has complied with its obligations under the Regulations and can require Dwr Cymru to remedy any problems. You can find out more about how to do this, and about the Regulations in general, on the Information Commissioner's website at: www.ico.org.uk. Complaints to the Information Commissioner can be made via the "report a concern" section of the Information Commissioner's website.

Yours faithfully,



Nyana Edmunds
Dwr Cymru Welsh Water

Name of area	##	Zone	Status of job	##	Job Category	District Metered Area (code)	DMA	Local Catchment Area (code)	LCA Ref	SAP notification	Notification	Job urgency?	Notification Type
Central	8113		Repaired	MB	113C0301	113C0301	1PWN7M74	312994158	Y1				
Central	8113		Repaired	MF	113C0301	113C0301	1PWN7M74	312994922	Y1				
Central	8113		Repaired	MB	113C0301	113C0301	1PWN7M74	313063028	Y1				
Central	8113		Repaired	MB	113C0301	113C0301	1PWN7M74	313331881	Y4				
Central	8113		Repaired	MB	113C0301	113C0301	1PWN7M74	313331881	Y4				
Central	8113		Repaired	MF	113C0301	113C0301	1PWN7M74	313406385	Y1				
Central	8113		Repaired	CB	113C0301	113C0301	1PWN7M74	313749697	Y4				
Central	8113		Repaired	MF	113C0301	113C0301	1PWN7M74	313755539	Y1				

Zone - this is the reference for the trunk main that feeds a specific area

MB - Leak on water main; MF - Leak on mains fittings; CB - Leak on Communication Pipe

Type
 Y1 - raised by customer service staff; Y4 - raised by leakage staff

Sap order number	##	User Status	##	Task No	##	Task Group	SAP task code	Task priority	Created Date	Complete Date	Header Group	Header Code	Task Status (System)
93071094	TMA DG3	4	CLEAN-X	ERU	#	11-Jul-13	12/07/2013	Not assigned	TSCO				
93071577	TMA	1	CLEAN-Y	RLF	#	12-Jul-13	11/07/2013	Not assigned	TSCO				
93127975	TMA	1	CLEAN-X	NRU	#	13-Sep-13	19/09/2013	Not assigned	TSCO				
93364201	TMA	1	CLEAN-G	NRU	1 (high)	16-Jun-14	17/06/2014	Detected Leakage	TSCO				
93364201	TMA	4	CLEAN-G	ERU	1	16-Jun-14	17/06/2014	Detected Leakage	TSCO				
93430235	TMA	4	CLEAN-X	RLF	#	28-Aug-14	28/08/2014	Not assigned	TSCO				
93740294	TMA	1	CLEAN-G	CLP	2	27-Aug-15	03/09/2015	Detected Leakage	TSCO				
93745683	TMA	1	CLEAN-Y	RLF	#	04-Sep-15	03/09/2015	Not assigned	TSCO				

TMA - means that this is a traffic management relevant order

These are the different stages of a job reference

TASK GROUP -means what area the task we are completing is - CLEAN-X - is a mains task i.e ERU, CLEAN-Y is a service job i.e CLP - raised by a DCWW Inspector and a CLEAN-G is a RPS raised stage this is used for both mains and services jobs

SAP task codes	Task status
ERU	Mains Repair - Under 200mm - Emergency
RLF	Repair leaking ferrule
NRU	Mains Repair - Under 200mm - Non Emergency
CLP	Repair leaking communication pipe

Task status

TSCO - Task complete

Task Status (User)	Unique property code	Connection Object	Job address	CAM: District	Postal Code
RELC	9000273280	STUART ST	ABERDARE	CF44 7LY	
RELC	9000273280	STUART ST	ABERDARE	CF44 7LY	
RELC	9000944171	STUART ST	ABERDARE	CF44 7LY	
AB03 RELC	9000944171	STUART ST	ABERDARE	CF44 7LY	
RELC	9000944171	STUART ST	ABERDARE	CF44 7LY	
RELC	9000912934	STUART ST	ABERDARE	CF44 7LY	
RELC	9000115923	STUART ST	ABERDARE	CF44 7LY	
RELC	9000115923	STUART ST	ABERDARE	CF44 7LY	

User status

RELC - Released to contractor

AB03 - Task aborted