



Cuckoo Hall Academies Trust
Harmony House
c/o Cuckoo Hall Academy
Cuckoo Hall Lane
Edmonton
London
N9 8DR

Email: information.access@chat-edu.org.uk

30th April 2021

Our Ref: RI20210039

By email

request-739927-fad47dfb@whatdotheyknow.com

Dear Yohannes Lowe

Re: Request for information

Further to our acknowledgement of 24th March, we are now in a position to respond to your information request.

You sought information regarding formal complaints where a member of school staff bullied a student or colleague in the academic years 2018/19, 2019/20 and 2020/21 (to date).

Our response acts in part as a refusal notice under Section 17(1) of the Freedom of Information Act. Whilst we hold the information requested and have provided as much as we possibly can, the numbers are so low that we feel to provide further details or specifics than that which we have will, by virtue of beginning to identify individuals, engage the exemption of Section 40(2) i.e. personal data of a third party.

A response under the Freedom of Information Act is a disclosure to world at large. Providing any information which could possibly identify someone would breach the fairness element of UK GDPR Principle 1 as per Article 5(1)(a) in so far as individuals would not reasonably expect any potentially identifiable information to be made public especially if related to a complaint about them, alleged or otherwise.

This is an absolute exemption.

We can provide you with the following: -

Cuckoo Hall Academies Trust comprises five schools www.chat-edu.org.uk.

For your information, any complaints from parents made about staff would be processed under our parental complaints procedure available on the policy page of any of our school's websites. Any complaints from staff about colleagues would be processed in line with standard human resources

procedures. In both cases, the receipt of a complaint is not confirmation that the event complained about took place. Additionally, and regardless of how you may choose to class it, schools will classify bullying in line with the suggestions of the Department for Education

www.gov.uk/bullying-at-school/bullying-a-definition

In the periods requested: -

Cuckoo Hall Academy | Academic year 2019/20

1 x complaint from parent alleging physical bullying of a reception year pupil. Investigation provided no evidence of the alleged event and the complaint was not upheld.

Heron Hall Academy | Academic year 2019/20

1 x complaint from staff member alleging bullying by another teacher. Investigation found in favour and the outcome was disciplinary action

We trust our response is useful to you.

If you are dissatisfied with the handling of your request you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this response and should be addressed to FOI Reviews c/o Dr. Donald Graham, Chair of Trust Board, Cuckoo Hall Academies Trust, Cuckoo Hall Lane, Edmonton, London N9 8DR.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Telephone 0303 123 1113 www.ico.org.uk

Yours sincerely



Neil Murphy

Governance and Data Protection Manager | Cuckoo Hall Academies Trust

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