



Reference: FOI4376

When telephoning, please ask for:
Business Improvement
01653 600666
foi@ryedale.gov.uk

Reginald Harper

1 March 2017

Email: request-392658-6ac8b988@whatdotheyknow.com

Freedom of Information Act 2000 – Request for Information

Your request for information (received on 01 March 2017) has now been considered and the response to your questions is shown below.

You asked:

I would like to request the following information as regards your bulky household articles and waste electrical and electronic equipment (WEEE) door-to-door collection service.

1. Who are the operator(s) of the service? Please could you include who operates the booking of collections.
2. If you tender for this service, when are you expecting to re-tender for this service?
3. What is the estimated yearly value of this service?
4. What charges are in place for residents wishing to use this service?
5. Is the service also available for commercial users wishing to have items collected?

Answer:

1. In house for booking and collection
2. N/A
3. 2015/16 - £10,434.00
4. 2016/17 - £26.00 up to 2 items, £73.00 transit van load
5. Minimum of £58.40 (VAT free)

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information
Ryedale District Council
Ryedale House
Malton
YO17 7HH

Email: foi@ryedale.gov.uk



If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner Wycliffe House Water Lane Winslow SK9 5AF	Tel: 01625 545745 or 03031 231113 Fax: 01625 524510 Email: casework@ico.org.uk Website: www.ico.org.uk
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Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.

