

Date: 29th June 2018

Sent via email

Dear Jonathan

1. Background

I refer to your request for information under the Environmental Information Regulations 2004 ("Regulations"), received by us on 11th June 2018, which reads as follows:

Please provide me with details of all building control approvals provided under Reg 5 The Water Supply (Water Fittings) Regulations 1999 for 86 and 86a Meon Road, Bournemouth, BH7 6PR.

In April 2016 South West Water (**SWW**) merged with Bournemouth Water therefore, references to SWW in this letter cover both organisations.

2. Response

SWW is not involved in 'building control approvals' or in planning issues and therefore is not able to provide any information in this respect.

SWW are bound by the content of Regulation 5 of The Water Supply (Water Fittings) Regulations 1999 (**the regulations**) which enable SWW to check that the proposed works comply with the water fitting regulations. One of the main reasons is to ensure that water at the point of use is 'wholesome' and in addition to protect against contamination of SWW's clean water supply by 'backflow'.

When plans are submitted, SWW can add conditions to the developers plans and have 10 working days to respond. If SWW makes no response the consent is deemed to have been granted without conditions, although compliance by the developer with the regulations is still mandatory.

The regulations apply in all premises that have a mains water supply although it is not normally necessary under regulation 5, to notify SWW about plumbing works in an existing house; as a rule of thumb, notification is required for any new plumbing installation, a change of use of premises and alterations in non-domestic premises.

We do not appear to have received any proposals for 86 and 86a Meon Road under the regulations, both 86 and 86a are marked on our records as 'domestic' in use. A review of Bournemouth's planning portal shows two applications for the address, one for an extension on the ground floor and a second for some sheds in the garden. Neither of these activities were likely to require notification under regulation 5.

If you feel that we have misunderstood the nature of your request, please do contact us again and we will be happy to advise and assist you further.

3. Further Queries

Should you have any questions, please contact us at finreg@southwestwater.co.uk. If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within six months of the date of receipt of this response and should be addressed to Iain Vosper (SWW Regulatory Director) who can be contacted by e-mail on EIRinternalreviews@southwestwater.co.uk

If you are dissatisfied with the outcome of the internal review, you can apply, without charge, to the Information Commissioner, who will consider whether SWW has complied with its obligations under the Regulations, and can require SWW to remedy any problems. You can find out more about how to do this, and about the Regulations in general, on the Information Commissioner's website at: www.ico.org.uk. Complaints to the Information Commissioner can be made via the "report a concern" section of the Information Commissioner's website.

With best regards,

South West Water

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