

SERVICE BRIEF FOR BRUNSWICK PARK GP LED HEALTH CENTRE OCTOBER 2009

<u>Introduction</u>

The Primary Care Strategy for Barnet identified the Brunswick Park area for development and plan to develop a GP Led Health Centre (GPLHC) as part of the collaborative project with the London Borough of Barnet for the proposed "Brunswick Park Community Hub". This is supported by local and national guidelines for the way forward for primary care services and the shift of services from secondary care.

Scope of Services

The GP Led Health Centre (GPLHC) will provide primary care services both routine and urgent for illness and minor injuries by appointment (scheduled) and walk-in (un-scheduled) to the registered population of the GPs based in the centre.

Walk-in patients (un-scheduled) may also come from other practices in the surrounding locality including patients from Enfield.

The GPLHC will provide and support therapies, outpatient and diagnostics services to be provided in the centre and other spokes associated with the locality.

Configuration of Services

The proposed configuration of services to be provided from within the new centre is as follows:

1. Primary care services

Five practices are in the Brunswick Park ward that have a combined total list size of about 19,000. Of these it is anticipated that approximately 12,000 patients would receive services from GPs colocated at the centre. There is an expectation that through movement of patients to the new centre this could increase up to 15,000.

Scheduled primary care services will be provided to the registered patient lists of the practices in the centre. The assumptions for the space is based on the shift of outpatient appointments from acute into primary care and that more of the non-complex care will be provided by pharmacists. This means even if there is no net increase in activity, the complexity of the case mix of patients will increase.

<u>Unscheduled primary care services</u> – (walk-in minor ailment services). The assumption is that the majority of unscheduled care will be provided for the registered patients of the practices in the centre; however the centre will be expected to provide walk-in and minor ailment services for any patient that attends the centre.

This centre is not being designated a Primary Care Centre, therefore it is not expected to function as an Urgent Care/Walk-in Centre; this centre will feed into the Primary Care Centre services at Finchley Memorial Hospital. This means that the scheduled and un-scheduled care service elements do not have to be identified separately and the PCT will look to integrate the two elements as far as possible.

Therefore this centre will provide scheduled primary care services to the population (up to 15,000) registered with the centre and an unscheduled walk-in minor ailments service to both registered patients and for patients in the locality.

Although any patient could use the centre for unscheduled care most patients will live in or around the Brunswick Park ward. For planning purposes it is being assumed that all patients living in Brunswick Pak ward and a proportion of patients living the surrounding wards (Coppetts, Oakleigh, Woodhouse, Bowes, Southgate and Southgate Green) may access unscheduled care services at the new centre. The estimated number of patients that would potentially access unscheduled care would therefore be approximately 29,000.

The centre will open 12 hours per day 5 days per week with some weekend opening planned, although this will be kept under review once activity data becomes available.

This equates to a total of 7 clinical rooms for scheduled and unscheduled, of which, there should be at least one GP training room and a treatment suite.

2. Outpatient/PBC Services

It is expected that the following specialties and services will be provided as part of a polysystem model:

COPD

Heart Failure

Diabetes

Sexual Health

Two generic consultation/examination/treatment rooms will be required, which will cater for about 12-13,000 capacity, this figure includes a first visit and two follow up appointments, please refer to the excel spreadsheet titled 'OPD Activity Analysis'.

There will also be linkage and cross-over into the space allocated for community/therapy/diagnostic services that should allow flexibility for room usage.

The specialties and services provided may change in line with the commissioning/PBC plans and intentions.

3. <u>Diagnostic services – (phlebotomy, echocardiogram and ultrasound etc)</u>

Simple diagnostics will be provided at the centre with patients traveling to Finchley Memorial Hospital for more complex diagnostic tests.

Based on the population served, a space allocation of one room has been made for phlebotomy and other diagnostics.

An assumption has been made that most of the diagnostics (ultrasound, echocardiograms, BPM) can be undertaken within any of the generic clinical rooms and flexible use of space is a prerequisite within the centre.

4. Community/Therapy services – (physiotherapy, podiatry etc)
Initial indications are that most of the current services provided by
Barnet Community Services at Brunswick Park Health Centre continue.
Current services include orthoptics, paediatric eye clinic, ante-natal and baby clinic and over 60's clinic. Many of these services will link into and collaborate with the proposed Children's Centre and we would envisage that family planning and sexual health services are also provided within the facility to complement the holistic approach to the planned services. However, the range or type of services may change over time in response to work carried out as part of the Transforming Community Services programme. Two rooms have been allowed for community/therapy services.

5. Pharmacy services

An allowance has been made for a self contained dispensing Pharmacy to be on site. This service may also support self care by patients by providing some over the counter sales. This is not expected to be extensive.

6. <u>Health improvement services</u>

It is anticipated that advantage will be taken of co-location with the Children's Centre and library for the delivery of 'Lifestyle' clinics to be undertaken for those suffering from an existing disease or at risk of

developing a long term condition due to lifestyle or family history.

7. Maternity and Mental Health Outreach

These services may also be considered, along with other diagnostic services, voluntary sector and LBB services. An assumption has been made that Maternity and Mental Health services would be undertaken within the rooms allocated in outpatients/community/ diagnostics and the Interview rooms within the main entrance / reception area could be utilized by the voluntary sector.

8. General Dental Services

Brunswick Park and the surrounding locality has been identified as an area of need for the provision of general dental services (Dental Health Needs Assessment and Commissioning Intentions for Barnet PCT (2007-10)). Whilst a dental service is not currently included in the specification it could be considered if space allowed.