



UK Visas & Immigration

Ashley Dean

Email: request-427247-
39e012f9@whatdotheyknow.com

Freedom of Information
Central Correspondence Team
Customer Planning &
Performance
PO Box 3468
Sheffield
S3 8WA

Email:
FOIRequests@homeoffice.gsi.gov
.uk

www.gov.uk/ukvi

FOI Reference: 45342

26 September 2017

Dear Mr Dean

Thank you for your enquiry of 7 September in which you requested information on Biometric Residence Permit card applications. Your request is being handled as a request for information under the Freedom of Information Act 2000.

Information Requested

Can you please share the statistics showing the average processing lead time between January and June 2017 between application received and BRP card sent for the following 3 types of BRP card:

1. BRP (TOC)
2. BRP (NTL)
3. BRP (RC)?

We would like to know namely the average waiting period for each 1. - 3. based on the application by post.

Response

Please find attached Annex A showing the processing times for BRP card applications between January and June 2017. These statistics have been taken from a live operational database. As such, numbers may change as information on that system is updated. Data can only be provided up to 30 June 2017 in line with published statistics.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 45342. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
3rd Floor, Peel Building
2 Marsham Street
London SW1P 4DF

e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

J Slater
Customer Planning & Performance

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

<http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG>