



Merseyside

Information Governance Department
NHS Merseyside
Regatta Place
Brunswick Business Park
Liverpool L3 4BL

Direct Line: 0151 285 4647

Direct Fax: 0151 285 4645

Email: NHSM.FoI@liverpoolpct.nhs.uk

Our Ref: FOI/1213/021

Date: 2nd May 2012

J M Deamer

request-113807-18bee6f0@whatdotheyknow.com

Dear Sir/Madam

Re: Freedom of Information Request

Further to your recent Freedom of Information request regarding Brownlow Health contact information.

NHS Merseyside cluster consists of NHS Liverpool PCT, NHS Halton & St Helens PCT, NHS Knowsley PCT and NHS Sefton PCT.

Request:

Please provide me with names and direct e-mail addresses for the following members of staff at Brownlow Health (and each of its individual constituent surgeries eg. Ropewalks, Pembroke Place, Student Health, where applicable):

- 1) The practice manager.
- 2) The health records manager (or person in an equivalent role).
- 3) The person responsible for dealing with Data Protection Act Subject Access Requests if this is neither of the above.

The contact person for all the above is Monica Gallagher

monica.gallagher@livgp.nhs.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer, Head of Corporate Governance. This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations you should make a representation for a review to the Head of Corporate Governance, NHS Merseyside, within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure. The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Should you need any further clarification or assistance please do not hesitate to contact me quoting the above reference.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Debbie Fairclough', with a long, sweeping horizontal line extending to the right.

Debbie Fairclough
Head of Governance – NHS Merseyside