

Dear Mike Kilby

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST - REF NO - FOIS034

I refer to your request for information received on **08/01/2021** concerning **Browning Avenue "Bus Gate" Penalties**

To the end of December 2020

PCNS Issued = 4515

Appeals received = 777

Result of appeals = 163 appeals allowed

If you are unhappy with the way in which your request has been handled you have the right to ask for an internal review. Please notify us in writing as soon as possible with the grounds upon which you feel the appeal is justified to : foi@sutton.gov.uk or by post to

Information Governance Team London Borough of Sutton

Civic Offices

St. Nicholas Way, Sutton SM1 1EA

We aim to respond to you within 20 working days of receiving your request. If it is going to take longer we will let you know.

Should you still be dissatisfied with the outcome you have the right to refer to the Information Commissioner: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely

Operations and Resources Manager

On behalf of the Head of Community Safety Services